

# Unitywater CORPORATE PROFILE

## Who we are

Unitywater is a statutory authority that services the Moreton Bay, Sunshine Coast and Noosa local authority areas on behalf of their citizens.

## Our purpose

To provide sustainable, value-for-money water and sewerage services to our customers.

## Our vision

To be a sustainable, industry-leading community and customer-oriented water and allied services business.

## Vital statistics

- 300,000+ customer accounts
- Approximately 750,000 residents serviced
- 5,223km<sup>2</sup> geographical area serviced
- 261,674+ sewerage connections
- 5,449km sewerage mains
- 778 sewage pump stations
- 17 sewage treatment plants
- 288,981+ water connections
- 5,683km water mains
- 82 water pump stations
- 2 recycled water plants
- 828 staff

\* Information correct as at Oct 2014



## Serving you today

Unitywater provides high quality, safe and reliable water supply and sewerage services to Moreton Bay and Sunshine Coast communities.

We operate and maintain more than \$3.1 billion of essential service infrastructure, supplying water and sewerage services to residential and business customers spread across 5,223 square kilometres. Our service area stretches from Cooroy in the north to Samford in the south, Bribie Island in the east and Kenilworth in the west.

Twenty-four hours a day, seven days a week, our priority is providing our customers with a high quality, safe and reliable water supply and sewerage service that is economically and environmentally sustainable.

## On behalf of the Moreton Bay and Sunshine Coast communities we:

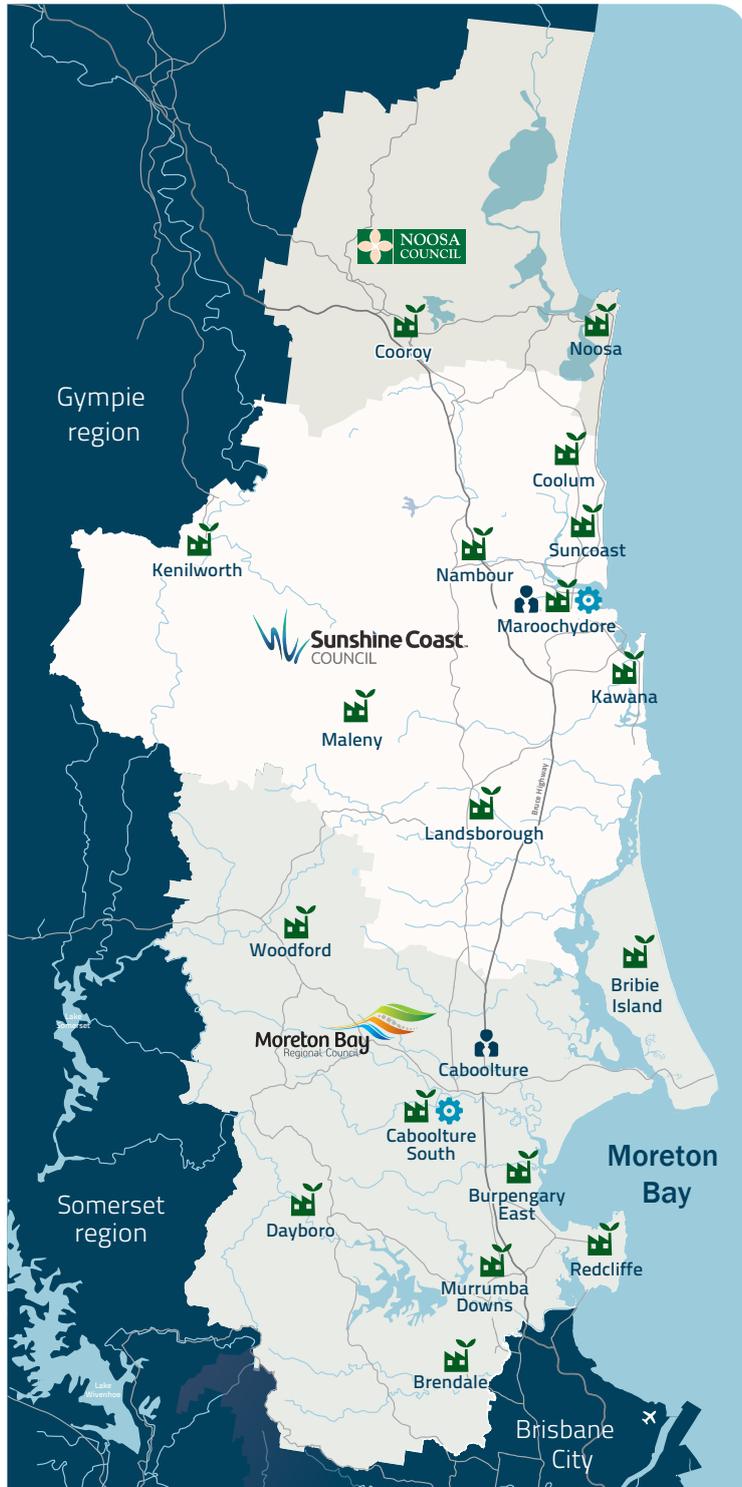
- maintain and supply drinking-quality water to homes, businesses and public areas
- collect, treat and dispose of sewage
- produce and provide recycled water to commercial and residential customers and community groups
- manage trade waste from our business and industrial customers
- build, manage, operate and maintain our water supply and sewerage infrastructure including recycled water assets
- provide around-the-clock response to water, recycled water and sewerage emergencies
- manage customer and stakeholder enquiries
- issue and manage water, recycled water and sewerage accounts
- provide returns to our participating councils.



**Unitywater**  
Serving you today,  
investing in tomorrow.

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## Water supply and sewerage network



### Investing in tomorrow

Unitywater operates in one of the fastest growing regions of Australia, providing essential water supply and sewerage services to 16% of Queensland's population.

With the population of the Sunshine Coast and Moreton Bay regions projected to grow from approximately 750,000 in 2014 to more than one million by 2031, Unitywater is planning to meet the future needs of the region in an economically and environmentally sustainable way.

We are investing \$700 million over the next five years to cater for population growth and to ensure our infrastructure meets strict standards for our unique and delicate environment in Moreton Bay and on the Sunshine Coast.

We will continue to upgrade and invest in water supply and sewerage infrastructure in ways that keep us at the forefront of environmental practices and meet the challenges of flood risk, population growth and climate change.

### For more information

-  [www.unitywater.com](http://www.unitywater.com)
-  1300 0 UNITY  
(1300 086 489)

  
Sewage  
Treatment  
Plants

  
Corporate  
Offices

  
Service  
Centres



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