

Good to know!

- › Reducing water pressure in no way compromises the high quality and standard of your water supply.
- › The changes to water pressure will not affect fire-fighting capacity or vulnerable customers who rely on water 24/7.
- › Your washing machines, dishwashers and other white goods should all operate no differently with the change in pressure. They should last longer with pressure management of the network.
- › We will try, where possible, to avoid disruptions to water supply while making small changes to pressure in the water network.



Unitywater

Serving you today, investing in tomorrow.

Changes to your water pressure

For more information



visit us
unitywater.com/water-pressure



email us
customer.service@unitywater.com



call us 1300 086 489
8am - 5pm weekdays



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Serving you today,
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From time to time, Unitywater makes changes to water pressure across the network

These changes are made to improve the reliability of the network by reducing leaks and possible disruptions to customers. Changes to pressure also ensure we can maintain water supply at a reliable level for all customers.

What does a change in pressure mean for you?

Generally, you will notice little, if any, effect on your daily household activities. This is because we keep changes to water pressure within certain limits to meet customer's needs.

There may be times that you do notice a change in pressure, whether it is after a small change by Unitywater or due to a plumbing issue on your property, like blocked pipes.

To check your water pressure, you can carry out a simple bucket test. This involves:

- ▶ finding the tap nearest to your water meter (this is usually the front outdoor tap)
- ▶ turning tap on full and filling a 9 or 10 litre bucket
- ▶ recording the time it takes to fill the bucket. Normal water pressure is any time up to 30 seconds.

Please note: *the cost of running your taps for up to one minute is less than 5 cents.*

If you do have low water pressure, please contact us on 1300 086 489.

Small changes make a big difference

Small changes in water pressure can save you money and reduce the amount of water lost through leakages.

For our network it means we can increase the life of our water mains and avoid future disruptions to customers due to unplanned outages. It also helps us to reduce undetectable leaks on the network that waste thousands of litres of water.