

Liquid Waste Carrier Application Form

 1300 086 489
  www.unitywater.com
  Tradewaste@unitywater.com
  PO Box 953, Caboolture QLD 4510

Customer Information ('You')

Business/Company Name: _____ ABN or ACN: _____

Trading Name: _____

Street Address: _____

Postal Address: _____

Telephone: _____ Email: _____

Authority to access information on Your behalf

You authorise the below nominated individuals to access information relating to Your account in relation to this Liquid Waste Carrier Agreement on behalf of You:

Name _____ Name _____

Position _____ Position _____

Phone _____ Phone _____

Email _____ Email _____

Authority Level Account Full Authority Level Account Full

Your e-billing details

Email *Please specify email address if different to above* _____

Your SMS preference

Optional - Please nominate mobile number/s to receive SMS regarding liquid waste disposal matters (24 hours)

Name _____ Name _____

Mobile _____ Mobile _____

Your vehicle and tank information

Please list all vehicles and tanks that will discharge liquid waste at a Unitywater facility (*For additional vehicles, please attach details*).

Individually numbered fob keys will be allocated to each vehicle. It is the responsibility of the driver of the vehicle, as an authorised employee of the business specified on this Application, to ensure that the correct procedures are followed at the discharge points at all times.

Registration	Make and model of vehicle	Tank capacity

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Your Authorised Personnel

Authorised personnel are to be Your employee, agent, or contractor acting under Your control and direction.
(For additional personnel, please attach details)

Name of authorised personnel	Mobile number

Type of liquid waste being discharged

- | | |
|----------------------------------|-----------------------|
| Domestic holding tank | Chemical toilet waste |
| Domestic septic tank | Landfill leachate |
| Domestic on-site treatment plant | Non-domestic sewage |
- *prior approval will be required for each site before discharge*

Please note that not all types of waste are accepted at each point. Please refer to our website for up to date information.

Certification Information – Documents to be submitted with Your Water Carrier Agreement

Your application will not be considered by Unitywater until the following documents are received by Unitywater:

- | | | |
|---|-----|--------------|
| 1. Public liability insurance current certificate | Yes | |
| 2. Environmental Authority Related to Waste Transport | Yes | Not Relevant |
| 3. All sections of the form have been completed | Yes | |

Declaration

- I (the person named below) certify that the information provided in this Liquid Waste Carrier Application Form is true and correct.
- I agree, that to the extent permitted by law, Unitywater may exchange information about the Customer's credit worthiness, standing, history or capacity with any credit reporting agencies, other credit providers, other suppliers, or Unitywater's agents and contractors.
- I have read and understood this Liquid Waste Carrier Agreement including: this Liquid Waste Carrier Application Form, Schedule 1: General terms and conditions and Schedule 2: Liquid Waste Carrier terms and conditions, and I agree to all the terms and conditions of this Liquid Waste Carrier Agreement.

Name: _____ Position: _____

Signature: _____ Date: _____

Term of this Liquid Waste Carrier Agreement

Commencement Date: 12:00am AEST on the date signed above by the Customer
Termination Date: 11:59pm AEST on 1 December 2025

Liquid Waste Carrier Application Form - Schedule 1

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Schedule 1: General Terms and Conditions

Parties

1. The parties to this Agreement are the Northern SEQ Distributor-Retailer Authority, trading as Unitywater (ABN 89 791 717 472) of 33 King Street, Caboolture, Qld 4510 ('Unitywater') and the customer described in the Application Form to this Agreement ('You').

Interpretation

2. A person includes an individual, a body corporate, an unincorporated body or other entity.
3. The law includes legislation, regulations, licences, orders, mandatory codes, permits and directions.
4. The singular includes the plural and vice versa.
5. If there is any inconsistency between this Agreement and any law, the law will prevail to the extent of the inconsistency.
6. The reference to a document, instrument or law includes any amendments, revisions, renewals or reprints from time to time.
7. Where a word is defined, any other grammatical form of that word has a corresponding meaning.
 - The following descending order of precedence applies to the extent there is any ambiguity, conflict, discrepancy or inconsistency between the parts comprising this Agreement:
 - a. Schedule 2 of this Agreement;
 - b. This Schedule 1;
 - c. the Application Form; and
 - any other document forming part of this Agreement.

Term

9. This Agreement commences on the Commencement Date and continues until the earlier of:
 - a. this Agreement being terminated by either party in accordance with the provisions of this Agreement; or
 - b. the Termination Date.

Definitions

10. **Account Authority** means the authority to review and discuss information contained in the Customer's account but not to amend or change the Customer's account or personal information in any way. No private or personal information will be discussed or disclosed under this authority.
11. **Agreement** means the agreement entered by the Parties, comprised of:
 - a. The Application Form;
 - b. Schedule 1; and
 - c. Schedule 2.
12. **Full Authority** means the authority to act on behalf of the Customer in all matters relating to the Customer's account. A person with this authority is able to review, discuss and change any information contained in the Customer's account, including personal information such as email address and bill delivery method. This includes online access to My Account where relevant.
13. **Authorised Personnel** means a person listed on page 1 of the Application Form who is acting under Your control and direction.
14. **Unitywater Service Area** – means the water supply areas of the City of Moreton Bay, Sunshine Coast Council and Noosa Council as shown in Schedule 1 Annexure 1.

Services

15. The Services are the Services identified in Your Application Form to this Agreement.
16. This Agreement is not an exclusive arrangement and Unitywater is entitled to provide the same or similar Services to any other party without reference to You.
17. You agree that this Agreement will be binding as soon as any of the following occurs:
 - a. You receive the Services from Unitywater; or
 - b. You begin performing Your obligations under this Agreement.
18. Unitywater will supply the Services to You, according to the details of this Agreement.
19. You must comply with Your obligations under this Schedule 1 as well as the obligations set out in Schedule 2.

Service

20. If there is an unplanned interruption to Your Services, Unitywater is to minimise the inconvenience to You by:
 - a. restoring the Services as quickly as practicable; and
 - b. providing reasonable information.
21. If Unitywater arranges planned interruptions to Your Services, it will inform You of the time and likely duration of the interruptions at least three days in advance of those interruptions where practicable.
22. Unitywater is not liable for any loss or damage due to Services interruption to You.
23. You acknowledge that penalties apply under the *Water Supply (Safety and Reliability) Act 2008* (Qld) for connecting or interfering with Unitywater's infrastructure without Unitywater's written consent.

Force Majeure

24. In the event of Force Majeure, the affected party will be excused from performance of its affected obligations to the extent and for the duration of the Force Majeure on the condition set out in Clause 26 as applicable.
 - The affected party must give written notice to the other party setting out the obligation it cannot perform, the event of Force Majeure and the reasons it is affected, the estimate of time or contingencies during which the Force Majeure will continue, and the steps it is taking to make alternative arrangements where alternative arrangements can be made.
 - Subject to notice being provided under Clause 2, neither party has any liability to the other party or any third party for any loss or damage arising out of or in connection with a Force Majeure.
 - "Force Majeure" means any of the following events occurring either in Australia or occurring during transit between the place of supply and Australia, and only to the extent that such event is not within the control of the Supplier, is not the fault of the Supplier, adversely affects the Deliverables and which the Supplier cannot overcome or avoid by taking reasonable precautions:
 - a. lightning strikes, earthquakes, landslides, floods (but excluding normal seasonal flooding of rivers and creeks), typhoon, cyclones, fire or any other natural disaster;

Liquid Waste Carrier Application Form - Schedule 1

1300 086 489 www.unitywater.com Tradewaste@unitywater.com PO Box 953, Caboolture QLD 4510

- b. epidemic or pandemic;
- c. confiscation, expropriation, prohibition or embargo by or under the order of a governmental authority;
- d. civil unrest, war, terrorism,
- e. but does not include any strike, lockout, demarcation or industrial dispute.

Health and safety

- 28. You acknowledge and agree that You are responsible for You, your employees, contractors, and agents taking all practical precautions to ensure the water supply in Unitywater's service area is not contaminated.
- 29. You acknowledge and agree that for the purposes of Queensland work, health and safety law, You are the controller or person in charge of the workplace in relation to the Services and You are to comply with Your obligations under work, health and safety law.
- 30. You are not to use any Unitywater property outside Unitywater's service area of the City of Moreton Bay, Sunshine Coast Council or Noosa Council areas as shown in Annexure 1 of this Schedule 1. If You require further information to determine the boundaries of Unitywater's service area please telephone Unitywater's customer service centre.

Environment and quality

- 31. You are to comply with all applicable laws relevant to the Services or use of water drawn from Unitywater's infrastructure.
- 32. You are to take every precaution to prevent water wastage or water pollution.
- 33. You are responsible for any infringement of environmental law by You, Your employees, contractors, and agents.

Information

- 34. To the extent permitted by law, Unitywater may exchange information about Your credit worthiness, standing, history or capacity with credit reporting agencies, other credit providers, other suppliers, Unitywater's agents and contractors.
- 35. You acknowledge and agree that any information You disclose to Unitywater may be subject to the *Right to Information Act 2009* (Qld).
- 36. If requested by the Queensland government, Unitywater may disclose information relating to this Agreement to it.
- 37. You are not to advertise, or communicate in any way, that Your business is endorsed or approved by Unitywater

Payments

- 38. Unitywater is to issue You monthly invoices for the fees for Your Services and any charges at Unitywater's discretion.
- 39. Invoices are to be sent to Your address for notices (by post or by email), or online via Your 'My Account'.
- 40. Unitywater is to charge for water supply in accordance with Unitywater's adopted fees and charges.
- 41. Unitywater may charge You other fees and charges, where it is reasonably entitled to do so.
- 42. You are to pay the invoice total by the due date for payment specified in the invoice.
- 43. You are responsible for satisfying yourself that the fees and charges owed to Unitywater are correct prior to making payment.

- 44. Fees and charges are subject to change at any time at Unitywater's discretion (acting reasonably) without notice to You. Unitywater's fees and charges are available on the Unitywater website www.unitywater.com
- 45. If the fees and charges on Your invoice are more or less than You are actually required to pay Unitywater, to correct the error Unitywater may include a separate charge or deduction on Your next invoice issued after Unitywater becomes aware of the error.
- 46. If payment of Your invoice is dishonoured or declined, You will incur a reasonable dishonoured or declined payment charge on Your next invoice.
- 47. Unitywater may refuse to accept personal cheques for payment of invoices at its sole discretion.
- 48. If You are unable to pay Unitywater the full amount of an invoice owing by the due date, You are to contact Unitywater as soon as possible. Unitywater may negotiate a repayment plan based on reasonable commercial considerations.
- 49. If You do not agree to a repayment plan with Unitywater within 28 days of the invoice due date, Unitywater may take action for recovery of the amount owed by You including without limitation referring You to a debt collection agent for debt recovery activity.
- 50. Unitywater is to charge interest to You daily on all overdue balances at a rate which it reasonably determines from time to time and which is not more than the rate of interest local governments in Queensland may charge for late payment of rates, compounding daily from the original due date until the date on which the debt is received by Unitywater.
- 51. Unitywater may recover its reasonable costs associated with debt recovery, litigation, and enforcement in relation to this Agreement from You.

GST

- 52. Any amount to be paid or provided for a supply related to this Agreement does not include GST, unless specifically described as 'GST inclusive'.
- 53. If a party makes a supply under or in connection with this Agreement in respect of which GST is payable, the other recipient of the supply is to pay to the party an additional amount equal to the GST payable on the supply.
- 54. If a party is required to reimburse or indemnify another party for a loss, cost or expense, the amount to be reimbursed or indemnified is first reduced by any input tax credit the other party is entitled to for the loss, cost or expense, and then increased in accordance with clause 54 of this Schedule 1: General terms and conditions.
- 55. If the GST rate changes after the Commencement Date and results in an increased GST liability for Unitywater, Unitywater is to recover this amount from You in relation to this Agreement.
- 56. You agree to pay all stamp duty and hire duty (including fines and penalties) payable in relation to this Agreement and in respect of any transaction evidenced by this Agreement.
- 57. You will not be liable for fines or penalties to the extent, if any, that they result from Unitywater's actions or delays.

Security

- 58. You agree to provide to Unitywater within seven days of this Agreement, the following amounts:
 - a. A sum of money equivalent to two months' average charges for the Services under this Agreement as

Liquid Waste Carrier Application Form - Schedule 1

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determined by Unitywater ('**Payment Security**'); and

- b. A sum of money equivalent to the cost of replacing any Unitywater property provided to You under this Agreement as reasonably determined by Unitywater ('**Property Security**').
59. Any Unitywater property provided to You under this Agreement remains the property of Unitywater despite any Property Security payment made by You.
60. Failure to make any payment as required under this Agreement after written notice as a reminder to do so, results in the equivalent part of the Payment Security being immediately forfeited to Unitywater.
61. Failure to return any Unitywater property following a request to do so as required under this Agreement results in the Property Security being immediately forfeited to Unitywater.
62. On return of all Unitywater property in good working condition and the payment of all outstanding fees and charges, any remaining balance of the Payment Security and Property Security will be returned to You by Unitywater.

Personal property security

63. Unitywater may allocate any money received from You, including the Property Security and the Payment Security in any manner it determines, but in default will apply the money first to the payment of any unsecured fees and charges, owing to Unitywater, next to any reasonable enforcement expenses, and then to any secured balance owing.
64. You are not to allow to be perfected or attached in favour of You or any third party, a security interest in any of the money from time to time payable to Unitywater, or any Unitywater property, whether to a provider of new value, or otherwise.
65. You agree to do anything reasonably required by Unitywater to ensure that, at all times, Unitywater has a continuously perfected security interest over all of Unitywater's property that relates to this Agreement.
66. You waive Your right to receive a copy of the verification statement confirming registration of a financial statement or financing change statement for any security interest in relation to this Agreement.

Insurance

67. You are to provide Unitywater with Your current certificates of insurance for:
- a. Public liability insurance covering claims in respect of damage to, loss or destruction of, or loss of use of, real or personal property and injury to, or disease or death of persons arising out of this Agreement or any act or omission of the Customer, its employees, agents or contractors. Such public liability insurance must have a limit of cover of no less than \$10 million per claim and in the aggregate per insurance year and be maintained with insurers and on terms acceptable to Unitywater; and
- b. Other insurance as required by Unitywater at its sole discretion from time to time.
68. You are to provide Unitywater with Your current certificates of insurance required under clause 67 of this schedule 1: General terms and conditions:
- a. by the date requested by Unitywater upon entry into this agreement, if any;
- b. each time any of the certificates of insurance is renewed or replaced; and

c. On request by Unitywater.

69. If Your insurance cover under clause 67 of this Schedule 1: General terms and conditions is not current at any time, You are to advise Unitywater immediately.

Address for notices

70. Unitywater's address for notices at the time of entering into this Agreement is:
- a. Tradewaste@unitywater.com; or
- b. Trade Waste Team, Unitywater, PO Box 953, Caboolture QLD 4510.
71. If Unitywater updates its address for notices it will be made available at the Unitywater website: www.unitywater.com.
72. Your address for notices is the address You nominate on Your Application Form.
73. Either party may change their address for notice by notifying the other party in writing.
74. You agree that Unitywater may send electronic notices to You.
75. A notice, including an invoice, is considered received by You if Unitywater delivers it to Your address for notice.

Access

76. Any property provided to You by Unitywater remains at all times the absolute property of Unitywater and You agree that You have no proprietary rights or interests in that property.
77. All risk in the Unitywater property passes to You on delivery and subject to the terms of this Agreement and reverts when returned to Unitywater.
78. You are to ensure that Unitywater is to have access to Unitywater property at all times to carry out inspections relating to this Agreement.
79. Unitywater is to cause as little disruption or inconvenience to You as practicable in the circumstances when performing inspections.

Faulty property

80. If any Unitywater property provided to You under this Agreement is or becomes faulty, You are to notify Unitywater by the next business day to arrange for a replacement.
81. Where Unitywater determines, at its sole discretion, that the returned Unitywater property was faulty and was not damaged, Unitywater is to provide replacement Unitywater property to You without claiming any payment from Your Property Guarantee.
82. You will incur a charge to cover administrative costs if You do not notify Unitywater according to clause 81 of this Schedule 1: General terms and conditions.

Damaged property

83. If any Unitywater property provided to You under this Agreement is or becomes damaged or destroyed, You are to return it to Unitywater immediately.
84. Unitywater is to claim an amount from Your Property Guarantee for the damaged or destroyed Unitywater property.
85. Unitywater is to provide you with replacement Unitywater property on condition You first provide a Property Guarantee to Unitywater for the replacement.

Lost or stolen property

86. If any Unitywater property provided to You under this Agreement is lost or stolen, You are to advise the Queensland Police Service immediately then advise Unitywater and provide the report number to Unitywater immediately after.

Liquid Waste Carrier Application Form - Schedule 1

1300 086 489 www.unitywater.com Tradewaste@unitywater.com PO Box 953, Caboolture QLD 4510

87. Unitywater is to claim an amount from Your Property Guarantee for the lost or stolen property.
88. Unitywater is to provide you with replacement Unitywater property on condition You first provide a new Property Guarantee to Unitywater for the replacement.

Transfer

89. This Agreement grants rights which are personal to You and such rights are not transferrable.
90. You are not to sell, assign, pledge, mortgage, let or hire, sub-hire, lease, loan or otherwise part with possession of, permit any other person to use, or otherwise deal with Unitywater property provided to You under this Agreement.
91. You are not to novate or assign this Agreement or any payment or other right, benefit or interest under this Agreement, without the written consent of Unitywater.

Dispute resolution

92. A dispute between the parties to this Agreement is finalised if Unitywater provides You with a response that:
- Resolves the dispute to Your satisfaction; or
 - Explains the relevant policy or requirements and why Unitywater will not take further action.
93. A dispute is also considered finalised if You do not ask Unitywater to review its response within 28 days of the date of the response or lodge a claim to an external dispute resolution forum in relation to the dispute.

Liability and indemnity

94. Without limiting the other provisions of this Agreement, and to the extent permitted by law, You indemnify Unitywater against, and release it from, any and all costs, expenses, (including legal costs and expenses), claims, liability, loss or damage incurred or suffered, directly, by Unitywater arising out of or in connection with a default or unlawful or negligent act or omission on the part of You, Your officers, employees, agents or contractors which results in the injury to or death of any person.
95. You will at all times indemnify, hold harmless and defend Unitywater, its officers and employees from and against any loss including:
- Loss of, or damage to, property of Unitywater;
 - Claims by any person in respect of loss of, or damage to, any property;
 - Costs and expenses including the costs of defending or settling any claim in relation to this Agreement, arising out of or in connection with:
 - any breach of this Agreement by You or any wrongful or unlawful act or omission on the part of You or Your personnel; or
 - any use or attempted use of Unitywater property by a person who is not Authorised Personnel;
 - any water quality issue once the water has left Unitywater's infrastructure; or
 - any connection or disconnection with Unitywater's infrastructure in relation to the Services.
96. If You fail to meet Your obligations under this Agreement You will may be liable to reimburse Unitywater for any and all costs, expenses, (including legal costs and expenses), claims, liability, loss or damage that Unitywater incurs or suffers, directly, as a result of this failure (without limiting the other provisions of this Agreement, and to the extent permitted by law).

Limitation of liability

97. The only promises Unitywater make about the Services and Unitywater property it provides under this Agreement, and the only conditions, warranties and guarantees included in this Agreement are:
- those set out in this Agreement; and
 - that the law (for example the Australian Consumer Law) says apply to the Services, Unitywater property, or this Agreement.
98. However, where Unitywater is liable to You because of a breach of a guarantee, condition, or warranty that the law says applies to this Agreement, Unitywater's liability is (to the extent permitted by law), limited to:
- replacing the Unitywater property or resupplying the Services to which the breach relates; or
 - at Unitywater's option, paying You the cost of re-supplying the Services again.
99. This limitation does not exclude, modify or restrict any rights You have that are protected by law.

Termination

100. You may terminate this Agreement by giving 28 days written notice to Unitywater at Your sole discretion.
101. Unitywater may terminate this Agreement by giving 28 days written notice to You at Unitywater's sole discretion.
102. Unitywater may terminate this Agreement immediately if:
- Required for Unitywater's operational reasons;
 - Due to water restrictions;
 - You fail to pay any part of Your invoice by the due date;
 - Unitywater has not received Your required current certificate(s) of insurance;
 - Unitywater has not received Your current backflow certificate (if required);
 - You are insolvent or bankrupt; or
 - Subject to the *Corporations Act 2001 (Cth)*, and any Court order, You have a liquidator, administrator, receiver, or receiver and manager appointed;
 - You or your employees, contractors or agents provide false or misleading information to Unitywater; or
 - You do not comply with any of Your obligations under this Agreement.
103. On termination of this Agreement, You are to:
- immediately cease to receive the Services;
 - take all necessary steps at Your cost, and to Unitywater's reasonable satisfaction, to help Unitywater disconnect or restrict Your access to the Services;
 - pay all outstanding fees and charges owed to Unitywater within seven days and
 - return all Unitywater property within seven days.
104. If You have not returned any Unitywater property within seven days of the termination of this Agreement, Unitywater or its authorised representative may enter on Your premises to retrieve the Unitywater property at its sole discretion. You will incur a reasonable retrieval charge if Unitywater is required to attend Your premises to collect Unitywater property.
105. You are not entitled to any compensation on termination of this Agreement.
106. The parties' rights and remedies accrued to either party under or in respect of any breach of this Agreement are not affected by termination of this Agreement.
107. Clauses 94 to 99 of this Schedule 1: General terms and conditions survives the termination of this Agreement.

Liquid Waste Carrier Application Form - Schedule 1

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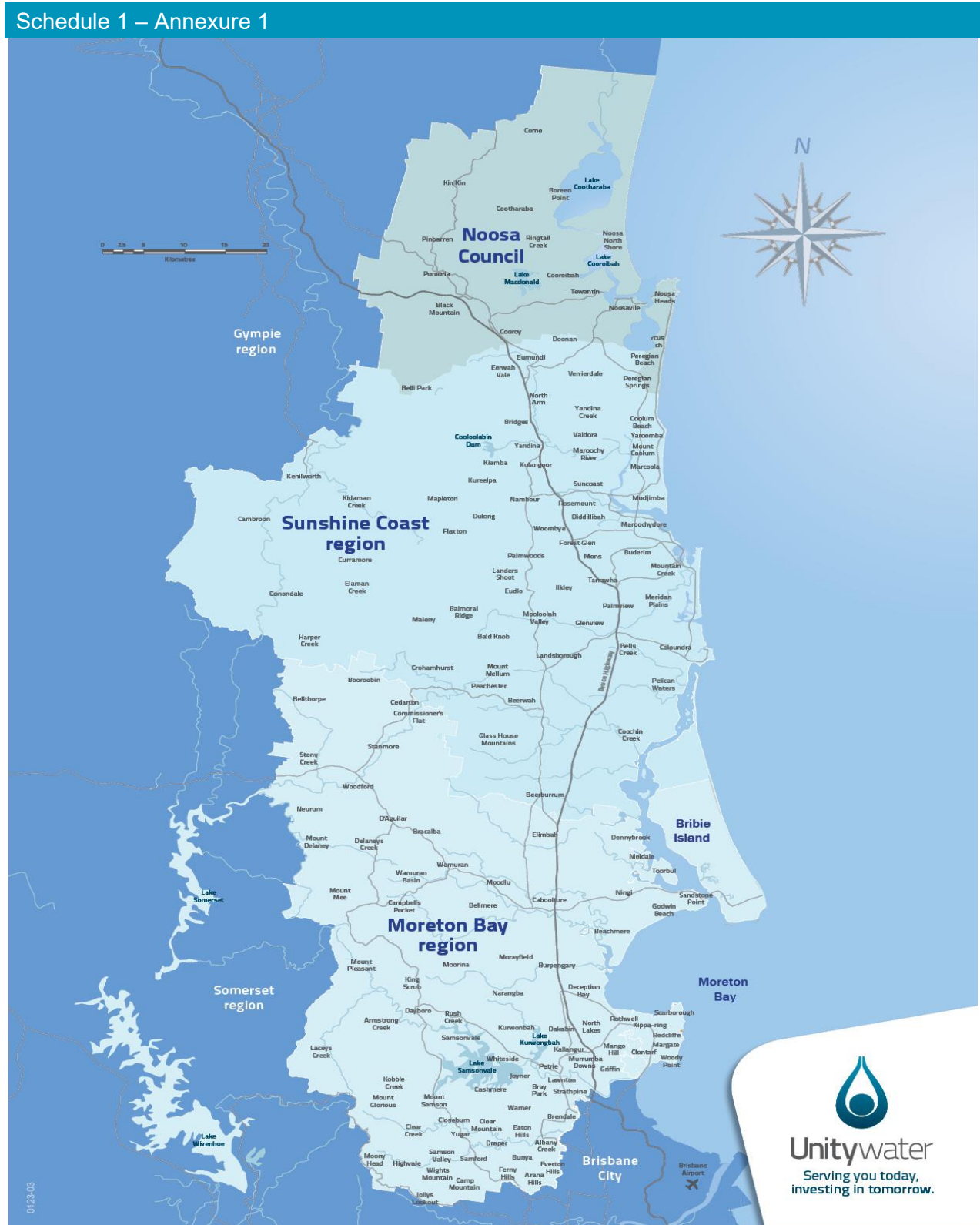
General terms

108. To change or extend the term to receive Services under this Agreement, You are to apply to Unitywater in writing to Unitywater's address for notices prior to the termination of this Agreement. If Unitywater agrees to the change or extension of this Agreement it will notify You in writing to Your address for notices.
109. This Agreement does not restrict any power or discretion of Unitywater under law.
110. Where You are two or more persons, an obligation or a liability assumed by, or a right conferred on, the Customer binds or benefits the persons jointly and severally.
111. To the extent permitted by law, in relation to its subject matter, this Agreement embodies the entire understanding of the parties and constitutes the entire terms agreed by Unitywater and You in relation to its subject matter, and supersedes any prior written or other agreement of the parties.
112. If part of this Agreement is unenforceable or illegal, it will be severed from the rest of this Agreement and will not affect the enforceability of the remaining provisions.
113. The parties agree that nothing in this Agreement is intended to, nor will it, create a joint venture, partnership, agency, or employment relationship between the parties and a party may not make any representation which implies that such a relationship exists.
114. The parties acknowledge and agree that the parties are not associates within the meaning of Section 318 of the *Income Tax Assessment Act 1936* (Cth).
115. Failure or omission by a party to require strict or timely compliance with any provision of this Agreement will not affect any right of that party to remedies it may have in respect of any breach of a provision.
116. The law of Queensland govern this Agreement. Each party submits to the non-exclusive jurisdictions of the courts of Queensland.
117. For the purpose of the *Electronic Transactions (Queensland) Act 2001* (Qld) ('Act'), each party consents to: (i) information being given by electronic communications, (ii) documents being produced in electronic form, and (iii) the requirement for signatures being met using either digital signature technology, biometrics, password or hybrid models, scanned signatures or typed names in relation to all matters between the parties.

Liquid Waste Carrier Application Form - Schedule 1

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Unitywater's service area



Liquid Waste Carrier Application Form - Schedule 2

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Schedule 2: Liquid Waste Carrier Terms and Conditions

1. You are not to discharge any Prohibited Substance into Unitywater's infrastructure where Prohibited Substance means any prohibited substance listed in Schedule 1 of the *Water Supply (Safety and Reliability) Act 2008* (WSA).
2. You are to comply with the General Conditions described in Schedule 2 – Annexure 1 of this Agreement.
3. You are to comply with the Trade Waste Management Plan and any Discharge Management Plan specified by Unitywater.
4. You are to pay the liquid waste fees and charges that apply to this Agreement as set out on the Unitywater website.
5. You are to comply with Australian law and any Australian standards applicable to any matter or thing the subject of or pertaining to this Agreement.

Inspection

6. You are to provide Unitywater with all requested information in relation to this Agreement, and applicable laws and guidelines within seven days of request by Unitywater.
7. You agree to allow any Unitywater personnel, including employees and agents to inspect any discharge and to sample any discharge to Unitywater's infrastructure, at Your cost, in the event of an emergency (as determined by Unitywater) or otherwise if:
 - a. Your reasonable safety and security procedures are complied with by Unitywater personnel while undertaking the inspection and/or sampling.

Management

8. On request from Unitywater You agree to provide a Discharge Management Plan to Unitywater within 20 business days.
9. Unitywater is to notify You of any changes Unitywater reasonably requires to Your Discharge Management Plan which You must implement within 10 days of receipt.
10. Unitywater may specify reasonable Approval Conditions at its sole discretion including that certain works must be constructed to treat or store the waste.

Incident

11. If You become aware of any incident including, but not limited to an incident involving:
 - a. Any change in the physical or chemical characteristics of the discharge to Unitywater's infrastructure;
 - b. Unusual or hazardous wastewater or Prohibited Substance entering Unitywater infrastructure,
 - c. any infrastructure leak, or environmental harm,
 - d. any event which may cause harm or nuisance to any person or property in relation to discharge to Unitywater's network.

You are to inform Unitywater, complete a Unitywater incident form and provide a copy of that form to Unitywater as soon as possible and use Your best endeavours to mitigate any loss or damage caused by the incident.

Suspension

12. Unitywater may at its sole discretion suspend liquid waste discharge under this Agreement if:
 - a. Unitywater determines that the discharge may harm public health, the environment, the sewerage

- or anyone working on the sewerage;
- b. Unitywater is not satisfied that the sewage treatment plant to treat the discharge is capable of treating the discharge to an acceptable standard;
- c. Unitywater considers the effect of the discharge on any existing or potential re-use of treated water or sludge would be adverse to its purposes;
- d. Any General Conditions described in Schedule 2 – Annexure 1 of this Agreement is not complied with.
13. Other than in an emergency, Unitywater is to give You a show cause notice about the proposed action before suspending this Agreement.
14. You are to have three business days to respond to Unitywater's show cause notice if one is given to You.
15. If, after considering any properly made submissions, Unitywater is reasonably satisfied the approval should be suspended it is to provide an information notice to You suspending the approval for a stated amount of time.

Termination

16. To the extent permitted by law, Unitywater may terminate this Agreement immediately if:
 - a. You breach any term of this Agreement; or
 - b. You allow any property damage, personal injury or environmental harm to occur in relation to this Agreement as determined by Unitywater.
17. On termination or expiry of this Agreement, You are liable for all costs to access, inspect, disconnect and remove your equipment from Unitywater's infrastructure, to remove Your property from Unitywater premises, and to remediate any Unitywater infrastructure or premises affected due to Your discharge.
18. On suspension or termination of this Agreement, You are not to discharge any liquid waste into Unitywater's infrastructure in relation to this Agreement, and must dispose of that liquid waste according to law and at Your cost.

Prohibited substances

19. No prohibited substances listed in Schedule 1 of the *Water Supply (Safety and Reliability) Act 2008* are to be introduced into Unitywater's sewerage infrastructure including but not limited to:
 - a. Solid or viscous substance in a quantity or of a size that can obstruct sewerage or interfere with the operation of sewerage and in no case solids with a maximum linear dimension of greater than 20 millimetres and a quiescent settling velocity greater than 3 metres per hour. Examples include animal guts or tissues, paunch manure, bones, hair, entrails, whole blood, feathers, ashes, cinders, sand, spent lime, stone or marble dusts, sawdust, metal, glass, straw, grass clippings, rags, spent grains, waste paper, wood and plastics.
 - b. A flammable or explosive solid, liquid or gaseous substance, including petrol and any substance with a closed-cup flashpoint of less than 60°C.

Liquid Waste Carrier Application Form - Schedule 2

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- c. Floodwater, rainwater, roof water, storm water, subsoil water and surface water. Note that where such water is collected and used in substitute for potable water and then used to generate trade waste, the wastewater will no longer be considered to be a prohibited substance. However, Where such water has been modified by commercial activities or trade, we will regard the water as trade waste and use our discretion whether to accept the wastewater to sewer (i.e. landfill leachate).
- d. A substance, that given its quantity, is capable alone, or by interaction with another substance discharged into sewerage, of inhibiting or interfering with a sewage treatment process, causing damage or a hazard to sewerage, causing a hazard for humans or animals, creating a public nuisance, creating a hazard in waters into which it is discharged or contaminating the environment in places where effluent or sludge from a sewage treatment plant is discharged or reused. This includes but is not limited to:
- noxious or malodorous liquids, gases, solids, or other wastewater; petroleum oil, non-biodegradable cutting oil, or products of mineral oil origin, in amounts that will cause interference (i.e. accumulation in a pump station wet well) or pass through;
 - alkaline degreasers or other products intended for the use of solubilising or emulsifying oil, grease and fat residues; raw or depleted degreasing substances or baths of detergent cleaners, hydrocarbon cleansers, caustic soda, phenol/cresol solutions, cresylic acid and chlorinated hydrocarbons;
 - contaminants which result in the release of toxic gases, vapours, or fumes within sewerage infrastructure in a quantity that may cause worker health and safety problems; and
 - any sludge, screenings, or other residual wastes from the pre-treatment of industrial or commercial wastes or from industrial or commercial processes, unless such wastes have undergone pre-treatment and have been approved for discharge by Unitywater.
 - A substance at a temperature of more than 38°C.

Restricted substances

20. No person, whether the person is an approval holder or not, shall introduce or cause to be introduced into Unitywater's sewerage infrastructure any restricted substance at concentration or mass load greater than the relevant sewer acceptance criteria listed in the tables below. Any substance not listed in the sewer acceptance criteria is a restricted discharge and must not be discharged at measurable concentrations unless specifically approved by Unitywater.

Quality

21. Exceptions to Unitywater's Sewer Admission Limits
- Should the waste transporter suspect the wastewater is not within Unitywater's sewer admission limits, Unitywater's Trade Waste Section should be contacted for advice regarding exceptions detailed in the trade waste agreement/permit issued for the business generating the wastewater.
 - Exceptions to Unitywater's sewer admission limits may also be approved for individual wastewaters, however these exceptions will be assessed on a case-by-case basis and any approval will be at Unitywater's sole discretion

Monitoring

22. General

- Volumes discharged and type of wastewater electronically recorded via the Avdata Water Management System which is activated by using the fob keys issued.
- Complete a Trade Waste Monitoring Programme docket when the AvData system is unavailable. If the docket system is used the contractor must complete a docket for each and every discharge. Also the various copies of the dockets must be distributed as detailed on the docket.

Wastewater Quality Monitoring

23. To determine compliance with this Agreement, or the generator/transporter seeks approval to discharge a wastewater of unknown quality, sampling and analysis of the wastewater may be necessary. The programme for this monitoring, which will include the sampling procedures and parameters the wastewater must be analysed for, will be specified in writing by Unitywater. The related cost of this monitoring shall be borne by the trade waste generator/transporter.

Audit Monitoring

24. Unitywater may undertake additional sampling and monitoring of the wastewater at its sole discretion

Penalty Charges

25. Should an unforeseen event occur that results in the discharge of high strength waste to Unitywater's sewer, additional charges calculated by applying a reasonable factor to the appropriate wastewater quality charge will be levied. In this instance high strength waste is waste with one or more contaminate concentration, usually chemical oxygen demand (COD) or suspended solids (SS), greater than the sewer admission limits and exceptions.

Charges for adverse impact on Unitywater's Sewerage Systems

26. Unitywater reserves the right to also charge for other parameters that may adversely impact on the sewerage system. Such charges will be reasonably calculated as the actual charges incurred by Unitywater in managing the specific impact.



Liquid Waste Carrier Application Form - Schedule 2

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Schedule 2 – Annexure 1 General conditions

PARAMETER

REMARKS

infectious wastes	<p>Pathological, infectious and cytotoxic wastes are prohibited except as allowed for under the National Guidelines for the Management of Clinical and Related Wastes produced by the National Health and Medical Research Council 1988.</p> <p>No person shall discharge solid wastes from any hospital, clinic, surgery, laboratory or any other medical or veterinary facility to the sewers including but not limited to hypodermic needles, syringes, instruments, utensils, swabs, dressings, bandages, paper and plastic items of a disposable nature and any noticeable portion of human or animal anatomy.</p>
Genetically engineered organisms	<p>Dischargers must notify and obtain the written permission of Unitywater prior to the discharge of genetically engineered organisms. Unitywater, if not already in receipt of information from the Office of the Gene Technology Regulator (OGTR) about this application will refer the application to OGTR for comment. OGTR has issued guidelines on the disposal of genetically engineered organisms. For further information contact:</p> <p>Office of the Gene Technology Regulator MDP54 GPO Box 9848 Canberra ACT 2601 Email: ogtr@health.gov.au Phone: 1800 181 030 Fax: (02) 6271 4202</p>
Halogenated Aromatic Hydrocarbons (PCBs and PBBs)	<p>Because of their stability, persistence and ability to bioaccumulate in animal tissue, these compounds have been severely restricted by health and environmental regulators. The discharge must be less than the limit of detection.</p>
Pesticides – organochlorine	<p>Because of their stability, persistence and ability to bioaccumulate in animal tissue, these compounds have been severely restricted by health and environmental regulators. The discharge must be less than the limit of detection.</p>
Radioactive material	<p>Radioactive material discharged to sewer must comply with requirements and discharge standards specified in the Radiation Safety Act 1999 and associated regulations as updated from time to time.</p>
Other substances	<p>Other substances to be controlled in discharges to sewer are those which:</p> <ul style="list-style-type: none"> • are persistent and/or toxic • pass through a treatment plant untreated or partially treated and affect the receiving environment • are deleterious to the sewerage system, employees of Unitywater and/or the public • inhibit process efficiency or make collection and treatment of wastewater more expensive • could lead to contamination of the wastewater treatment products.

Liquid Waste Carrier Application Form - Schedule 2

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Schedule 2 – Annexure 1 General conditions

General acceptance limits

PARAMETER	MAX LIMIT	REMARKS
Maximum daily quantity of trade waste that may be discharged	1000 L/day	The maximum daily volume may be higher or lower depending on Your Approval Conditions
Maximum permissible rate of the discharge	2 litres/second	The maximum flow rate may be higher or lower depending on Your Approval Conditions
Ammonia plus ammonium ion (measured as N)	100 mg/L	High ammonia: <ul style="list-style-type: none"> • may adversely affect the safety of operations and maintenance personnel • may significantly contribute to the nutrient load discharged into the receiving environment. Higher values may be allowed subject to local pH and temperature conditions.
Biochemical Oxygen Demand (BOD ₅)	300 mg/L	When required, a specific BOD ₅ mass load limit in kilograms per day will be applied as a trade waste approval condition.
Boron (as B)	100 mg/L	Boron is not removed by conventional treatment. High concentrations in effluent may restrict reuse/recycling applications.
Bromine (Br ₂)	10 mg/L	High concentrations may adversely affect the safety of operations and maintenance personnel.
Chemical Oxygen Demand (COD)	600 mg/L	When required, a specific COD mass load limit in kilograms per day will be applied as a trade waste approval condition.
Chlorine (Cl ₂)	10 mg/L	Chlorine can: <ul style="list-style-type: none"> • adversely affect the safety of operations and maintenance personnel • cause corrosion of sewer structures • inhibit treatment processes.
Colour	Colour not noticeable after 100 times dilution	Colour may cause: <ul style="list-style-type: none"> • aesthetic impairment of receiving water • adverse effects on disinfection processes. Where potential for such problems exists, a level of colour which is rendered unnoticeable after the predicted dilution is desirable. Biodegradability of the colour may be an important factor where secondary treatment is used.
Cyanide – weak acid dissociable (as CN)	5 mg/L	Cyanide may produce toxic atmospheres in the sewer and adversely affect the safety of operations and maintenance personnel.
Fluoride (as F)	30 mg/L	Fluoride is not removed by conventional treatment, however pretreatment can easily and economically reduce concentrations to below 30 mg/L.
Grease and oil (total)	100 mg/L	Grease and oil: <ul style="list-style-type: none"> • can cause sewer blockages • may adversely affect the treatment processes • may impair the aesthetics of the receiving water.
pH	Minimum: 7.5 Maximum: 10	Extremes of pH: <ul style="list-style-type: none"> • can adversely affect biological treatment processes • can adversely affect the safety of operations and maintenance personnel • cause corrosion of sewer structures • increase the potential for the release of toxic gases such as H₂S and HCN.
Salts – Total Dissolved (TDS)	1500 mg/L	Salt concentrations of 1500 mg/L or higher will severely limit the ability for recycled water to be used for irrigation.

Liquid Waste Carrier Application Form - Schedule 2

1300 086 489 www.unitywater.com Tradewaste@unitywater.com PO Box 953, Caboolture QLD 4510

Schedule 2 – Annexure 1 General conditions

General acceptance limits

PARAMETER	MAX LIMIT	REMARKS
Solids – gross	20 mm (max linear dimension) 3 m/hr QSV	Gross solids can cause sewer blockages. Non-faecal gross solids shall have a maximum linear dimension of less than 13mm and quiescent settling velocity of less than 3 m/hr.
Solids – Suspended (SS)	300 mg/L	High suspended solids can: <ul style="list-style-type: none"> • cause sewer blockages • overload the treatment process. When required, a specific SS mass load limit in kilograms per day will be applied as a trade waste approval condition.
Sulphate (measured as SO ₄)	500 mg/L	Sulphate: <ul style="list-style-type: none"> • discharge may be limited by TDS constraint in some catchments • may increase the potential for the generation of sulphides in the waste water • may adversely affect sewer structures.
Sulphide – dissolved (as total S ₂ - + HS- + H ₂ S)	5 mg/L	Dissolved sulphides in wastewater may: <ul style="list-style-type: none"> • cause corrosion of sewer structures • generate odours in sewers which could cause public nuisance • result in sewer gases which adversely affect the safety of operations and maintenance personnel.
Sulphite (as SO ₂)	15 mg/L	Sulphite is a strong reducing agent and removes dissolved oxygen thereby increasing the potential for anaerobic conditions to form in the wastewater. In particular, values will need to be set on a case by case basis if the discharge is to a sewer receiving dosed oxygen by injection for odour and corrosion mitigation. Higher values may be allowed subject to local pH and temperature conditions. Sulphite also has the potential to release SO ₂ gas and thus adversely affect the safety of operations and maintenance personnel.
Temperature	<38°C	Higher sewage temperatures: <ul style="list-style-type: none"> • cause increased damage to sewer structures • increase the potential for anaerobic conditions to form in the waste water • promote the release of gases such as H₂S and NH₃ • can adversely affect the safety of operations and maintenance personnel.
Total Organic Carbon (TOC)	240 mg/L	When required, a specific mass load limit in kilograms per day will be applied as a trade waste approval condition.
Total Nitrogen (TN)	150 mg/L	High nitrogen may significantly contribute to the nutrient load discharged to the receiving environment.
Total Phosphorus (as P)	50 mg/L	High phosphorus may significantly contribute to the nutrient loading discharged to the receiving environment.
Odour	Not detectable in 1% dilution	Is not to cause an odour problem in Unitywater's system
Surfactants - anionic	100 mg/L	Surfactants are inhibitory to biological treatment at concentrations of 100 mg/L and higher.
Surfactants – non-ionic	100 mg/L	Surfactants are inhibitory to biological treatment at concentrations of 100 mg/L and higher.

Note: Unitywater may require approval holders to meet stricter limits - according to the characteristics of the proposed discharge and the capacity of the relevant sewage catchment.



Schedule 2 – Annexure 1 General conditions

Specific acceptance limits for METALS

PARAMETER	CONCENTRATION LIMITS (MAX)
Aluminium (Al)	100 mg/L
Arsenic (As)	5 mg/L and a total of 15 g/day
Cadmium (Cd)	2 mg/L and a total of 6 g/day
Chromium (Cr)* Total Hexavalent	5 mg/L and a total of 15 g/day 2.5 mg/L
Cobalt (Co)	10 mg/L and a total of 30 g/day
Copper (Cu)	10 mg/L and a total of 75 g/day
Iron (Fe)	100 mg/L
Lead (Pb)	10 mg/L and a total of 30 g/day
Manganese (Mn)	100 mg/L
Mercury (Hg)	0.05 mg/L and a total of 0.15 g/day
Molybdenum (Mo)	10 mg/L
Nickel (Ni)	10 mg/L and a total of 30 g/day
Selenium (Se)	5 mg/L
Silver (Ag)	5 mg/L and a total of 15 g/day
Tin (Sn)	10 mg/L and a total of 30 g/day
Zinc (Zn)	10 mg/L and a total of 75 g/day

* Unitywater requires the waste generator to reduce hexavalent chromium to trivalent chromium.

Note: Unitywater may require approval holders to meet stricter limits - according to the characteristics of the proposed discharge and the capacity of the relevant sewage catchment.

Liquid Waste Carrier Application Form - Schedule 2

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Schedule 2 – Annexure 1 General conditions

Specific acceptance limits for organic compounds

PARAMETER	MAX LIMIT	REMARKS
Aldehydes		
Formaldehyde (as HCHO)	50 mg/L	Aldehydes in the sewer atmosphere can adversely affect the safety of operations and maintenance personnel.
Acetaldehyde (as CH ₃ CHO)	5 mg/L	
Propionaldehyde (as CH ₃ CH ₂ CHO)	5 mg/L	
Dimethyl sulphide	1 mg/L	Dimethyl sulphide is flammable and an irritant. Dimethyl sulphide has an unpleasant odour at even extremely low concentrations.
Ketones		
Acetone	400 mg/L	Ketones in the sewer atmosphere can adversely affect the safety of operations and maintenance personnel.
Methyl ethyl ketone	100 mg/L	
Pesticides –total (includes insecticides, herbicides, fungicides)	1.0 mg/L	This category covers all pesticides other than those that are specifically listed below. They may: adversely affect the treatment processes impair the quality of the receiving environment adversely affect the safety of operations and maintenance personnel restrict reuse/recycling applications.
Pesticides – organophosphorous (total)	0.1 mg/L	Including: azinphos-methyl; azinphos-ethyl; coumaphos; demeton; dichlorvos; dimethoate; disulfoton; fenitrothion; fenthion; malathion; methamidophos; mevinphos; omaethoate; oxydemeton-methyl; parathion; triazophos; Trichlofon Other organophosphate pesticides are covered by the preceding Pesticides (General) category. This list includes substances on the following lists of environmental toxicants: UK Red List, UK Candidate List, EC Priority Hazard List, and North Sea Agreement, APP. ID.
Petroleum hydrocarbons		
Total	30 mg/L	Petroleum hydrocarbons may adversely affect the safety of operations and maintenance personnel.
C6 –C9	5 mg/L	
Benzene	0.04 mg/L	
Toluene	0.5 mg/L	
Ethyl benzene	1.0 mg/L	
Xylene (total)	1.0 mg/L	
Phenolic compounds		
Total Phenols	100 mg/L	Phenolic compounds may adversely affect biological treatment processes. They may not be completely removed by conventional treatment and subsequently may impact on the receiving environment.
Pentachlorophenol	5 mg/L	Pentachlorophenol: can adversely affect the biological treatment process may impair the quality of the receiving environment.
Polynuclear Aromatic Hydrocarbons (PAHs)	5 mg/L	Many of these substances have been demonstrated to have an adverse effect on the health of animals. Some are also persistent and are not degraded by conventional treatment processes.
Volatile organic compounds		
Halogenated aliphatic hydrocarbons	5 mg/L	Volatile organic compounds may adversely affect the safety of operations and maintenance personnel.
Halogenated aromatic hydrocarbons	0.002 mg/L	
Trichloromethane (chloroform)	0.1 mg/L	
Tetrachloroethene (perchloroethylene)	0.01 mg/L	
Trichloroethene (trichloroethylene)	0.1 mg/L	

Note: Unitywater may require approval holders to meet stricter limits - according to the characteristics of the proposed discharge and the capacity of the relevant sewage catchment.

Liquid Waste Carrier Application Form - Schedule 2

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Schedule 2 – Annexure 1 General conditions

Pre-treatment devices and arresters

1. If the wastewater does not meet the sewer acceptance criteria, it must be treated before being discharged into Unitywater's sewer so that it meets the sewer acceptance criteria.
2. The business types listed below are deemed to comply with sewer acceptance criteria when discharging trade waste through properly installed and maintained basic pre-treatment devices unless otherwise stated in their trade waste approval. For completeness, business types without pre-treatment requirements are also shown in this table.

BUSINESS TYPE	BASIC PRE-TREATMENT REQUIREMENTS
Automotive industries, car detailers	Oily Water Separator with a capacity greater than the peak hourly flow (L/hr).
Mechanical workshop	Oily Water Separator with a capacity greater than the peak hourly flow (L/hr).
FOOD SERVICE	
Bakery (retail) – Bread baking only	In sink basket traps.
Bakery (retail) – Cooking on site (preparation of pastries, pies, etc)	Standard grease arrestor sizing.
Butcher (retail)	Standard grease arrestor sizing. In-sink and floor waste basket traps of self-closing or fixed screen type.
Cafe / canteen / cafeteria – Cooking on site	Standard grease arrestor sizing.
Chicken (fresh) – Cutting and preparation of fresh meat	Standard grease arrestor sizing.
Chicken cooking (minor retail) – BBQ, charcoal, rotisserie	Standard grease arrestor sizing.
Chicken cooking (major retail) – Direct cooker connection to sewer (i.e. steam “combi” oven)	Grease arrestor with a capacity greater than the peak hourly flow (L/hour), but minimum 3000L.
Coffee shop / sandwich shop / sandwich bar No cooking on site and discharge <1000L/day	In sink basket traps.
Coffee shop / sandwich shop / sandwich bar – Cooking on site	Standard grease arrestor sizing.
Commercial kitchen – Hotel, motel, function centre, hospital	Standard grease arrestor sizing. In-sink and floor waste basket traps of self-closing or fixed screen type.
Community hall kitchens – Minimal food preparation at site	In sink basket traps.
Community hall kitchens – Cooking on site	Standard grease arrestor sizing.
Delicatessen – No meat or hot food cooked on site	In sink basket traps.
Delicatessen – Hot food cooked on site	Standard grease arrestor sizing.
Doughnut shop – Cooking on site	Standard grease arrestor sizing.
Fast food outlet – (major franchise)	Grease arrestor with a capacity greater than the peak hourly flow (L/hr), but minimum 2000L grease arrestor.
Fish and Chip Shop – Cooking on site	Standard grease arrestor sizing.
Fresh fish (retail) – No fish cleaned, filleted or cooked on site	In sink basket traps.
Fresh fish (retail) – Fish cleaned, filleted or cooked on site	Standard grease arrestor sizing. In-sink and floor waste basket traps of self-closing or fixed screen type.
Hotel / motel / bar / nightclub – No cooking on site	In sink basket traps.
Hotel / motel / bar / nightclub – With counter lunches, cooking	Standard grease arrestor sizing.
Pizza shop – (not a major chain)	Standard grease arrestor sizing.

Liquid Waste Carrier Application Form - Schedule 2

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 PO Box 953, Caboolture QLD 4510

Schedule 2 – Annexure 1 General conditions

Pre-treatment devices and arrestors

BUSINESS TYPE	BASIC PRE-TREATMENT REQUIREMENTS
Restaurant	Standard grease arrestor sizing.
School canteen – No cooking on site	In sink basket traps.
School canteen – Cooking on site	Standard grease arrestor sizing.
School home science / hospitality kitchen	Standard grease arrestor sizing.
Takeaway food shop – No food cooked on site (i.e. sandwich bar)	In sink basket traps.
Takeaway food shop – Cooking on site	Standard grease arrestor sizing.
Tertiary institution kitchen / canteen / cafeteria	Standard grease arrestor sizing.
FOOD MANUFACTURING/PROCESSING	
Food manufacturing – minor (<10 kL/day discharge)	Standard grease arrestor sizing. In-sink and floor waste basket traps of self-closing or fixed screen type. <i>Note: This is a minimum requirement</i>
SERVICE INDUSTRIES	
Beautician / hairdressing salon	No pre-treatment required. No discharge through grease arrestor.
Laundry – Coin operated only (not commercial)	No pre-treatment required.
Funeral parlour	No pre-treatment required.
School science laboratory	Authorised silt trap or dilution chamber with a capacity greater than the peak hourly flow (L/hr). Neutralisation chamber may be required.
School art studio / block	Silt arrestor with a capacity greater than the peak hourly flow (L/hr).
Veterinary practice or hydrobath No discharge of regulated waste	No pre-treatment required. Basket trap in discharge being of self-closing or fixed screen type.
CARE FACILITIES	
Day care centre – No cooking or re-heating on site	In sink basket traps.
Day care centre – With cooking on site	In sink basket traps. Standard grease arrestor sizing.
Hospital kitchen	Standard grease arrestor sizing.
Nursing home kitchen	Standard grease arrestor sizing.
Retirement village kitchen	Standard grease arrestor sizing.
COMMERCIAL PROCESS	
Bin wash bunded 900mm x 900mm – Associated with commercial premises	Basket trap in floor waste of self-closing or fixed screen type. Wastewater to pass via grease arrestor (if installed).
Carwash – Roofed and bunded	Oily Water Separator with a capacity greater than the peak hourly flow (L/hr). Basket trap in floor waste of self-closing or fixed screen type.
Cooling tower condensate and blow-down Where this is the only trade waste discharge	No pre-treatment required. Metering solution required.
Boiler blow-down or wastewater Where this is the only trade waste discharge	No pre-treatment required. Metering may be required.
Refrigeration condensate Where this is the only trade waste discharge	No pre-treatment required. Metering solution required.
Compressor condensate – Large scale	Oily Water Separator with a capacity greater than the peak hourly flow (L/hr). Metering solution required.

Types of Wastewater

Types of Wastewater	Description
Residential holding tank wastewater	Wastewater generated and stored in on-site holding tanks on residential premises that are not connected to the sewerage system.
Non-residential holding tank wastewater	Wastewater generated and stored in on-site holding tanks on non-residential premises that are not connected to the sewerage system
Chemical toilet wastewater	Wastewater generated at portable toilet facilities
Septic tank wastewater	Contents of Septic Tanks used for the treatment of domestic wastewater
Landfill leachate	Leachate generated at approved landfill
Sewage	Wastewater collected from within Unitywater's sewerage system. Disposal usually requested by Unitywater
Other Wastewater	Wastewaters approved by Unitywater

Note:

- a) Waste collected from arrestors or traps for example grease arrestor pump outs must not be discharged to or mixed with other waste that are discharged to any Unitywater's receival facility.
- b) The collection and transport of a particular waste or type of waste within the boundaries of Unitywater may be restricted by Council's Waste Management section. This document does not override that section's requirements.
- c) The collection and transport of a particular waste or type of waste may be restricted by the Environmental Protection Act and other policies. This document does not override these requirements.
- d) Prohibited Substances, as defined in Schedule, Annexure 1 of the *Water Supply (Safety and Reliability) Act 2008* must not be discharged to Unitywater's sewerage system and are excluded from this permit

Liquid Waste Carrier Application Form

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Sullage Receival Facilities

Wastewater Approved for Discharge External at STP

Sullage Receival Facility	Chemical Toilets	Domestic Sewage Holding Tanks	Septic Tanks & On-site Treatment Systems	Non-Domestic Sewage	Leachate
Maroochydore STP	√	√	√	√	✗
Nambour STP	✗	√	✗	✗	✗
Cooroy STP	✗	√	✗	✗	✗
Brendale STP	√	√	√	√	✗
South Caboolture STP	√	√	√	√	✗
Kawana STP	√	√	√	√	✗

Except in an emergency situation, where verbal approval will suffice, all variations to the above must be approved in writing by Unitywater prior to the waste being discharged. The above table may also be amended from time to time. These amendments may be permanent or temporary and are at the sole discretion of Unitywater. Also Unitywater accepts no liability for any adverse impact these amendments may have on the trade waste generator/ transporter.

Reasons for amending the table include maintenance or equipment breakdowns and operational difficulties at the wastewater treatment plant.

Waste water Discharge Access

Sullage Receival Facility	Hours	Access By
Maroochydore STP	24 Hours	Fob Key
Nambour STP	24 Hours	Fob Key
Cooroy STP	24 Hours	Fob Key
Brendale STP	24 Hours	Fob Key
South Caboolture STP	24 Hours	Fob Key
Kawana STP	24 Hours	Fob Key

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Wastewater Quality and Quantity Limits

1. General

Type of Wastewater	Parameter	Maximum Concentration (mg/L)
Chemical Toilet Waste Septic Tank Waste	Chemical Oxygen Demand	Not Restricted
	Total Nitrogen	Not Restricted
	Total Dissolved Solids	Not Restricted

2. Quantity Limits

Type of Wastewater/Source	Maximum Quantity per day
Septic Tank Waste	100kL to each approved facility

Legislation

The following table of legislation relating to the waste transport industry is a guide only. It is the responsibility of the generator/transporters to be familiar with and comply with all relevant legislation.

Legislation	Web address
Trade Waste Policy	www.unitywater.com
<i>Water Supply (Safety and Reliability) Act 2008</i>	https://www.legislation.qld.gov.au/view/whole/html/inforce/current/act-2008-034
<i>Environmental Protection Act 1994</i>	https://www.legislation.qld.gov.au/view/whole/html/inforce/current/act-1994-062
<i>South East Queensland Water (Distribution and Retail Restructuring) Act 2009</i>	https://www.legislation.qld.gov.au/view/whole/html/inforce/current/act-2009-046
<i>Waste Reduction and Recycling Regulation 2011</i>	https://www.legislation.qld.gov.au/view/html/inforce/current/sl-2011-0231
Heavy Vehicle National Law (Queensland)	https://www.legislation.qld.gov.au/view/html/inforce/current/sl-2014-0007
National Heavy Vehicle regulator	https://www.nhvr.gov.au/law-policies/heavy-vehicle-national-law-hvnl

Extracts from the following documents have previously been supplied and in the event of any changes to the below you will be duly notified.

- Operating procedure for Receiving Facilities
- Unitywater Trade Waste Policy
- Unitywater Trade Waste Management Plan
- **Water Supply (Safety and Reliability) Act 2008* (Qld)
- **South-East Queensland Water (Distribution and Retail Restructuring) Act 2009* (Qld)
- Environmental Protection (Waste Management) Policy 2000 (Qld)
- *Environmental Protection (Waste Management) Regulation 2000* (Qld)

**Sections relating to trade waste*