

Connections Policy

BP9256



Unitywater

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Supporting Legislation & Documents	<i>South East Queensland Water (Distribution and Retail Restructuring) Act 2009</i> <i>South East Queensland Design and Construction Code</i> <i>Unitywater Corporate Strategic Plan 2016-21</i>
Documents Directly Related	Pr9660 Netserv Plan

1. Policy Statement

Unitywater is committed to ensuring that connections, disconnections and alterations of Connections to its water supply and sewerage infrastructure are systematically managed, meet customer needs, protect the health of the public and Unitywater’s workforce and minimise the impact on the environment.

2. Purpose and Objectives

This Policy has been prepared in accordance with s.137 of the South East Queensland Water (Distribution and Retail Restructuring) Act 2009 (‘the Act’)¹.

It is a legislative requirement that a person must not connect to, alter an existing connection to or disconnect from Unitywater’s infrastructure without Unitywater’s approval².

This Policy includes:

- Details of the way to request a services advice notice from Unitywater;
- Unitywater’s criteria and conditions for a Standard Connection;
- Unitywater’s criteria for a Staged Water Connection;
- Unitywater’s criteria for other categories of Connections;
- details of the way to apply for a Water Approval;
- Timeframes for Unitywater’s decisions for Connections, other than a Standard Connection;
- Unitywater’s requirements for construction maintenance and defects liability;
- Unitywater’s conditions for when a Water Approval lapses;
- Identification of the categories of Connections to which Unitywater may delegate its functions under s. 53 of the Act;

¹ s. 137 of the Act provides for a distributor-retailer to introduce its connections policy in an interim capacity until the distributor-retailer’s water Netserv Plan (that the connections policy is a component part of) is finalised.

² See s. 99BRBX of the Act

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- Identification of the areas in which Unitywater guarantees to provide Connection to Unitywater's infrastructure that complies with Unitywater's Connection Criteria;
- Identification of the circumstances in which Unitywater may approve Connection outside Unitywater's Connection Area (including outside Unitywater Restricted Connection Area);
- Identification of the areas in which Unitywater intends to extend Unitywater's infrastructure; and
- The way to amend a Water Approval condition.

3. Policy Scope/Coverage

3.1. Connections

a. General Matters about Connections

Unitywater intends to extend its infrastructure network to Future Connection Areas.

b. Services Advice Notices

If a person seeks information about a proposed Connection or the proposed Alteration or disconnection of a connection before formally seeking a Water Approval from Unitywater, they may request a services advice notice³ from Unitywater.

A services advice notice may be requested by:

- Completing and submitting the approved form (available on Unitywater's website at www.unitywater.com);
- Paying the fee stated in Unitywater's Fees and Charges Schedule.

A services advice notice is similar to pre-lodgement advice received from a local government before lodging a development application. A services advice notice request is not an application for Connection and cannot be construed as granting approval to connect. While Unitywater will endeavour to provide accurate advice, a services advice notice does not bind Unitywater if the person requesting the notice subsequently applies for approval to connect. Service advice notice information is preliminary advice only and in no way constitutes approval towards any Connection application. Unitywater may amend any advice following the receipt of a detailed Connection application.

3.2. Connections Categories

Three categories of Connections are identified:

- Standard Connections;
- Other Connections; and
- Staged Connections.

a. Standard Connections

³ See ss 99BRAC and 99BRAD of the Act for information about services advice notices

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Standard Connections are limited to Connections that:

- Are located inside the Connection Area or Restricted Connection Area; and
- Comply with Unitywater's criteria for Standard Connections (refer Schedule 1, **Table 1 - Criteria and Conditions for Standard Connections**).

The request and Standard Connection is also subject to compliance with Standard Conditions identified in this Policy and the charges set out in Unitywater's Fees and Charges Schedule.)

Schedule 1, Table 1 - Criteria and Conditions for Standard Connections sets out Unitywater's Connections Criteria and conditions for Standard Connections.

b. Other Connections

This category covers any Connection other than a Standard Connection or a Staged Connection (i.e. Other Connections).

Examples of the types of Connections in this category may include:

- Connections associated with changes of use, building work or subdivisions that will be finalised in a single application (i.e. the Connection will not be staged);
- Connections including a material change in infrastructure or a material change in demand; and
- Connections outside of Unitywater's Connection Area or Unitywater's Future Connection Area (other than a Staged Connection).

Connections in this category may involve the construction of Property Service Infrastructure and/or Network Infrastructure.

An applicant may submit detailed works design plans simultaneously to seeking approval to connect to the existing network, if the nature and extent of new Network Infrastructure works associated with the Connection are known (e.g. new reticulation infrastructure for a subdivision estate).

Schedule 1, **Table 2 – Connection Criteria for Other Connections** sets out the Connection Criteria that Unitywater will assess applications in this category against.

c. Staged Connections

The Staged Connection category is primarily intended for network Connections for multi-stage subdivision estates and master-planned communities. This category is also for any Connection that will be staged over two or more approvals, whether or not Network Infrastructure works are also involved.

Schedule 1, Table 3 - Connection Criteria for Staged Connections sets out the Connection Criteria that Unitywater will assess applications in this category against.

3.3. Applications and Approvals

a. Requirements for all categories of Connections

Schedule 2 sets out the following:

- The way to apply for a Water Approval; and
- The timeframes for decisions for Connections.

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Schedule 3, Table 6 - Amendments of conditions of Water Approvals sets out the way to amend conditions of Water Approvals.

3.4. Construction Maintenance and Defects Liability

Unitywater's construction maintenance and defects liability requirements are those as specified in Unitywater's Connections Administration Manual.

Unitywater's Connections Development Manual establishes the requirements and processes for the construction and acceptance of all water and sewerage infrastructure that will be constructed by a developer and handed to Unitywater as a 'Donated Asset' to operate and maintain.

3.5. Miscellaneous

a. Conditions for when water approval for a Connection lapses

A Water Approval for a Connection has effect until it lapses under a condition of the approval.

Unitywater's conditions for when a Water Approval lapses are that all categories of Water Approvals (including Standard Connections, Other Connections and staged Connections) lapse 4 years after the date the Water Approval takes effect⁴.

*Note: Application to extend or otherwise alter the lapsing period of a Water Approval may be made to Unitywater in the way described in **Schedule 3, Table 6 - Amendments of conditions of Water Approvals Step**.*

b. Agreements

The Act provides for water infrastructure agreements to be entered into as provided under s.99BRDA of the Act, and for water approval condition agreements to be entered into as provided under s.99BRAL of the Act.

The period for executing any agreement referred to in s.99BRDA and s.99BRAL of the Act is 6 months starting from the day after:

- For a water approval condition agreement — the Water Approval for the Connection takes effect; and
- For a water infrastructure agreement — the Adopted Infrastructure Charges Notice (or negotiated Adopted Infrastructure Charges Notice) has been levied.

However, a longer period for executing an agreement may be agreed by Unitywater.

c. Reviews and Appeals

The applicant's rights of internal review and appeal will be identified in any decision notice given for a request or application for Water Approval.

d. Delegations

Unitywater may delegate its decision making functions in respect of applications for Standard Connections, Staged Connections and Other Connections under s.53 of the Act.

e. Fees and Charges

⁴ Water approval takes effect in accordance with s.99BRAO of the Act.

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The fees and charges for Connections are as set out in Unitywater's Fees and Charges Schedule.

f. Planning Assumptions for Growth and Development

The Planning Assumptions of the Participating Councils are the links between the land use planning intentions of the Councils and Unitywater's infrastructure planning to accommodate future growth and development.

The Planning Assumptions relied by Unitywater are as stated in the planning instruments listed below.

Sunshine Coast Regional Council:

- For the Caloundra planning scheme area — Caloundra City Plan 2004 Priority Infrastructure Plan;
- For the Maroochy planning scheme area — Maroochy Plan 2000 Priority Infrastructure Plan.

Noosa Shire Council:

- Noosa Plan 2006, Priority Infrastructure Plan, Part 2.

Moreton Bay Regional Council:

- For the Caboolture planning scheme area — Caboolture Shire Plan 2005, Planning Scheme Policy 21G Administration as supported by Planning Scheme Policy 21D Sewerage and Planning Scheme Policy 21F Water Supply;
- For the Pine Rivers planning scheme area — Pine Rivers Plan 2006, Planning Scheme Policy 21 Administration as supported by Planning Scheme Policy 22 Water Supply and Planning Scheme Policy 23 Sewerage;

For the Redcliffe planning scheme area — Redcliffe City Planning Scheme 2005, Volume 3 Priority Infrastructure Plan and Planning Scheme Policy 4.

Further information about the Planning Assumptions is in Unitywater's Schedule of Works.

g. Priority Infrastructure Areas

The Priority Infrastructure Areas relied on by Unitywater are as listed below.

Sunshine Coast Regional Council

- For the Caloundra planning scheme area — Caloundra City Plan 2004 Priority Infrastructure Plan, Priority Infrastructure Area;
- For the Maroochy planning scheme area — Maroochy Plan 2000 Priority Infrastructure Plan, Priority Infrastructure Area.

Noosa Shire Council

- Noosa Plan 2006, Priority Infrastructure Plan, Part 1, Priority Infrastructure Plan

Moreton Bay Regional Council

- As per the Adopted Infrastructure Charges Resolutions adopted by Council on 28 June 2011 for the parts of the Council's Area covered by the:
 - Caboolture Planning Scheme;

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- Pine Rivers Planning Scheme; and
- Redcliffe Planning Scheme.

4. Definitions

Term	Meaning
Act	Means the <i>South East Queensland Water (Distribution and Retail Restructuring) Act 2009</i> .
Adopted Infrastructure Charge	Has the same meaning as in the Act.
Alteration	Means any material change in infrastructure or increase in demand for a water service or sewerage service at the Connection.
Certificate of Completion	Means a notice under section 99BRAR of the Act stating that the holder of a Water Approval has: Complied with the conditions of the approval; and Paid the fees and charges under the approval.
Connection	Means a Property Service Connection or Network Connection.
Connection Areas	Means the areas comprising land: Connected to Unitywater's infrastructure (water, sewerage and recycled water); or Not connected to Unitywater's infrastructure but paying access charges for the particular service; and Within Water Connection Areas, Recycled Water Connection Areas or Sewerage Connection Areas.
Connection Charge	Has the same meaning as in the Act.
Connection Criteria	Means the criteria identified in Schedule 1.
Dual Occupancy	Has the same meaning as in the Queensland Planning Provisions approved by the Planning Minister and published by the Department of State Development, Infrastructure and Planning. <i>Note: a duplex is an example of a dual occupancy use.</i>
Dwelling house	Has the same meaning as in the Queensland Planning Provisions approved by the Planning Minister and published by the Department of State Development, Infrastructure and Planning.
Fees and Charges Schedule	Means Unitywater's Fees and Charges Schedule available at Unitywater's website: www.unitywater.com .
Future Connection Area	Means the areas in which Unitywater intends to extend its infrastructure networks including Water Future Connection Areas, Recycled Water Future Connection Areas and Sewerage Future Connection Areas.
Network Connection	Means:

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Term	Meaning
	<p>The connection of Network Infrastructure to Unitywater's water infrastructure to supply a water service or wastewater service; and</p> <p>The disconnection of Network Infrastructure from Unitywater's water infrastructure to stop supply of a water service or wastewater service; and</p> <p>The Alteration of Network Infrastructure; and</p> <p>Works for the matters mentioned above to extend or upgrade Unitywater's water infrastructure.</p>
Network Infrastructure	Has the same meaning as in the Act.
Other Connection	Means any Connection that is not a Standard Connection or a Staged Connection.
Participating Councils	Means the Moreton Bay Regional Council, Noosa Shire Council and Sunshine Coast Regional Council
Priority Infrastructure Area	In this Policy, means a Priority Infrastructure Area of a Participating Council listed in section 3.5.g.
Property Service Connection	<p>Means:</p> <p>The connection of Property Service Infrastructure to Unitywater's water infrastructure to supply a water service or wastewater service; and</p> <p>The disconnection of Property Service Infrastructure from Unitywater's water infrastructure to stop supply of a water service or wastewater service; and</p> <p>The Alteration of Property Service Infrastructure that is part of Unitywater's water infrastructure.</p>
Property Service Infrastructure	Means generally the infrastructure for connecting premises to Unitywater's infrastructure, as more particularly defined in the Act.
Property Service Works Charge	Means a charge levied for Property Service Infrastructure.
Recycled Water Future Connection Areas	Means the areas shown as Recycled Future Water Connection Areas on the map attached to the policy.
Restricted Connection Areas	Means Connections Areas that are located outside the Priority Infrastructure Areas of the Participating Councils and shown on the map attached to the policy.
SEQ Design and Construction Code	Means the South East Queensland Design and Construction Code, as amended from time to time.
Sewerage Connection Areas	Means the areas shown as Sewerage Connection Areas on the map attached to the policy.
Sewerage Future Connection Areas	Means the areas shown as Future Sewer Connection Areas on the map attached to the policy.
Staged Water Connection	Means a Connection that complies with Unitywater's

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Term	Meaning
or Staged Connection	Connection Criteria at Schedule 1, Table 3 - Connection Criteria for Staged Connections.
Standard Conditions	Means the Standard Conditions identified in Schedule 1, Table 1 - Criteria and Conditions for Standard Connections.
Standard Connection	Means a Connection in the Connection Area that complies with Unitywater's Connection Criteria at Schedule 1, Table 1 - Criteria and Conditions for Standard Connections.
Water Approval	Has the same meaning as in the Act.
Water Connection Areas	Means the areas shown as Water Connection Areas on the map attached to the policy.
Water Future Connection Areas	Means the areas shown as Water Future Connection Areas on the map attached to the policy

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Table 1 - Criteria and Conditions for Standard Connections

Schedule 1, Table 1 — only applies for Connections that comply with the criteria for a Standard Connection

Connection Area (Standard Connections only apply inside Connection Areas)	Standard Connections Criteria (These Connections Criteria must be satisfied for a Connection to be within the Standard Connection category)	Standard Conditions (These conditions apply to all Standard Connections)
Water Connection Area or Restricted Water Connection Area	<p>New water Connection or the Alteration or disconnection of an existing water Connection in a Water Connection Area or Restricted Water Connection Area if:</p> <ul style="list-style-type: none"> • A single 20 or 25 mm (inner diameter (ID)) Property Service Connection to a single residential lot for a dwelling house or dual occupancy. • Excluding: <ul style="list-style-type: none"> ○ Connections to water reticulation mains greater or equal to 300mm (ID); ○ Connections requiring the extension of Unitywater's existing water reticulation mains (Network Infrastructure); ○ Connections from water reticulation mains if the mains are not located on the road directly fronting the lot; or ○ Connections to lots that are not completely within the water Connection Area. 	As stated in Schedule 2, Table 4 Standard Connections Application and Approval Information
Sewerage Connection Area or Restricted Sewerage Connection	<p>New Sewerage Connection or the Alteration or disconnection of an existing Sewerage Connection in a Sewerage Connection Area or</p>	As stated in Schedule 2, Table 4 Standard Connections Application and Approval Information

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Connection Area (Standard Connections only apply inside Connection Areas)	Standard Connections Criteria (These Connections Criteria must be satisfied for a Connection to be within the Standard Connection category)	Standard Conditions (These conditions apply to all Standard Connections)
Area	Restricted Sewerage Connection Area if: <ul style="list-style-type: none"> • A single 100 mm sewerage Property Service Connection to a single residential lot for a dwelling house or dual occupancy. • Excluding: <ul style="list-style-type: none"> ○ Connections to lots that are partly or completely below the Q100 flood level (or equivalent) in the relevant council planning scheme; ○ Connections to sewers that are greater than 300 mm (ID); ○ Connections to sewers that are not located on the lot or not located on the road directly fronting the lot; ○ Connections requiring the extension of Unitywater's existing sewerage reticulation mains (Network Infrastructure); ○ Connections to sewers that are at depths greater than 3 m; ○ Alterations of connections that involve the shortening or lowering of the sewerage connection point; ○ Connections to lots that are not completely within the Sewerage Connection Area. 	

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Table 2 – Connection Criteria for Other Connections

Schedule 1, Table 2 — applies for Other Connections

Location (Where the land is located)	Connection (The type of Connection sought)	Decision Criteria (The application is assessed against these criteria)
Other Connections Inside a Connection Area (including Inside a Restricted Connection Area)		
Water Connection Area or Restricted Water Connection Area	New water Connection or the Alteration or disconnection of an existing water Connection.	<ul style="list-style-type: none"> • The availability of relevant infrastructure to service the land; • The demands generated by the use or the proposed use, including fire flow demands; • The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater’s Schedule of Works, and the impacts of the demand on the standards of service; • If the land is located in a Restricted Water Connection Area — impacts of the Connection on existing and/or planned services and infrastructure in relevant Connection Areas (other than Restricted Connection Areas) or Future Connection Areas, including standard of service impacts; <p><i>Note — the Restricted Connections Area identifies privately owned land outside the Priority Infrastructure Areas of the Participating Local Governments that is already connected to Unitywater’s infrastructure (or is not connected but is paying access charges for particular services). Unitywater does not have plans for the extension of Network Infrastructure into areas outside the Priority Infrastructure Areas.</i></p> <ul style="list-style-type: none"> • Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; • If works design plans included in the application — the technical feasibility of the engineering design and its compliance with the SEQ

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Location (Where the land is located)	Connection (The type of Connection sought)	Decision Criteria (The application is assessed against these criteria)
		<p>Design and Construction Code.</p> <p><i>Example of a constraint (for all locations and Connections) — a constraint may include an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i></p>
<p>Sewerage Connection Area or Restricted Sewerage Connection Area</p>	<p>New sewerage Connection or the Alteration or disconnection of an existing sewerage Connection.</p>	<ul style="list-style-type: none"> • The availability of relevant infrastructure to service the land; • The demands generated by the use, including the biological/chemical loads; • The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater’s Schedule of Works, and the impacts of the demand on the standards of service; • If the land is located in a Restricted Water Connection Area — impacts of the Connection on existing and/or planned services and infrastructure in relevant Connection Areas (other than Restricted Connection Areas) or Future Connection Areas, including standard of service impacts; <p><i>Note — the Restricted Connections Area identifies privately owned land outside the Priority Infrastructure Areas of the Participating Local Governments that is already connected to Unitywater’s infrastructure (or is not connected but is paying access charges for particular services). Unitywater does not have plans for the extension of Network Infrastructure into areas outside the Priority Infrastructure Areas.</i></p> <ul style="list-style-type: none"> • Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; • If works design plans included in the application — the technical feasibility of the engineering design and its compliance with the SEQ Design and Construction Code. <p><i>Example of a constraint (for all locations and Connections) — a constraint may include</i></p>

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Location (Where the land is located)	Connection (The type of Connection sought)	Decision Criteria (The application is assessed against these criteria)
		<i>an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i>
Other Connections Inside a Future Connection Area		
Water Future Connection Area	New water Connection or the Alteration or disconnection of an existing water Connection.	<ul style="list-style-type: none"> • The availability of relevant infrastructure to service the land; • The demands generated by the use or the proposed use, including fire flow demands; • The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater's Schedule of Works, and the impacts of the demand on the standards of service; • Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; • If works design plans included in the application — the technical feasibility of the engineering design and its compliance with the SEQ Design and Construction Code. <p><i>Example of a constraint (for all locations and Connections) — a constraint may include an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i></p>
Sewerage Future Connection Area	New sewerage Connection or the Alteration or disconnection of an existing sewerage Connection.	<ul style="list-style-type: none"> • The availability of relevant infrastructure to service the land; • The demands generated by the use or the proposed use, including the biological/chemical loads; • The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater's Schedule of Works, and the impacts of the demand on

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Location (Where the land is located)	Connection (The type of Connection sought)	Decision Criteria (The application is assessed against these criteria)
		<p>the standards of service;</p> <ul style="list-style-type: none"> Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; If works design plans included in the application — the technical feasibility of the engineering design and its compliance with the SEQ Design and Construction Code. <p><i>Example of a constraint (for all locations and Connections) — a constraint may include an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i></p>
Other Connections Outside all Connection Areas and Future Connection Areas		
Outside all Connection Areas and Future Connection Area	New water Connection or the Alteration or disconnection of an existing water Connection.	<ul style="list-style-type: none"> The availability of relevant infrastructure to service the land; The demands generated by the use or the proposed use, including fire flow demands; The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater’s Schedule of Works, and the impacts of the demand on the standards of service; Impacts of the Connection on existing and/or planned services and infrastructure in relevant Connection or Future Connection Areas, including standard of service impacts; Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; If works design plans included in the application — the technical

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Location (Where the land is located)	Connection (The type of Connection sought)	Decision Criteria (The application is assessed against these criteria)
		<p>feasibility of the engineering design and its compliance with the SEQ Design and Construction Code.</p> <p><i>Example of a constraint (for all locations and Connections) — a constraint may include an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i></p>
	<p>New sewerage Connection or the Alteration or disconnection of an existing sewerage Connection.</p>	<ul style="list-style-type: none"> • The availability of relevant infrastructure to service the land; • The demands generated by the use or the proposed use, including the biological/chemical loads; • The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater’s Schedule of Works, and the impacts of the demand on the standards of service; • Impacts of the Connection on existing and/or planned services and infrastructure in relevant Connection or Future Connection Areas, including standard of service impacts; • Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; • If works design plans included in the application — the technical feasibility of the engineering design and its compliance with the SEQ Design and Construction Code. <p><i>Example of a constraint (for all locations and Connections) — a constraint may include an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i></p>

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Table 3 - Connection Criteria for Staged Connections

Schedule 1, Table 3 — applies to Connections that involve Network Infrastructure works or Connections that are staged over two or more approvals

Location (Where the land is located)	Connection (The type of Connection sought)	Connection Criteria (The application is assessed against these criteria)
Staged Connections Inside a Connection Area (including Inside a Restricted Connection Area)		
Water Connection Area or Restricted Water Connection Area	New water Connection or the Alteration or disconnection of an existing water Connection.	Initial Staged Application <ul style="list-style-type: none"> • The availability of relevant infrastructure to service the land; • The demands generated by the use or the proposed use, including fire flow demands; • The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater’s Schedule of Works, and the impacts of the demand on the standards of service; • If the land is located in a Restricted Water Connection Area — impacts of the Connection on existing and/or planned services and infrastructure in relevant Connection Areas (other than Restricted Connection Areas) or Future Connection Areas, including standard of service impacts; • <i>Note: the Restricted Connections Area identifies privately owned land outside the Priority Infrastructure Areas of the Participating Local Governments that is already connected to Unitywater’s infrastructure (or is not connected but is paying access charges for particular services). Unitywater does not have plans for the extension of Network Infrastructure into areas outside the Priority Infrastructure Areas.</i> • Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; • If works design plans included in the application — the technical

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Location (Where the land is located)	Connection (The type of Connection sought)	Connection Criteria (The application is assessed against these criteria)
		<p>feasibility of the engineering design and its compliance with the SEQ Design and Construction Code.</p> <p><i>Note: s. 99BRAG of the Act also requires applications to be assessed against the SEQ Design and Construction Code.</i></p> <p><i>Example of a constraint (for all locations and Connections) — a constraint may include an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i></p> <p>Subsequent Staged Application</p> <ul style="list-style-type: none"> • As for first stage to the extent the matter has not already been assessed in the first or a previous stage; • Any matter required to be assessed under a condition imposed on a previous stage.
<p>Sewerage Connection Area or Restricted Sewerage Connection Area</p>	<p>New sewerage Connection or the Alteration or disconnection of an existing sewerage Connection.</p>	<p>Initial Staged Application</p> <ul style="list-style-type: none"> • The availability of relevant infrastructure to service the land; • The demands generated by the use or the proposed use, including the biological/chemical loads; • The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater’s Schedule of Works, and the impacts of the demand on the standards of service; • If the land is located in a Restricted Water Connection Area — impacts of the Connection on existing and/or planned services and infrastructure in relevant Connection Areas (other than Restricted Connection Areas) or Future Connection Areas, including standard of service impacts; <p><i>Note: the Restricted Connections Area identifies privately owned land outside the</i></p>

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Location (Where the land is located)	Connection (The type of Connection sought)	Connection Criteria (The application is assessed against these criteria)
		<p><i>Priority Infrastructure Areas of the Participating Local Governments that is already connected to Unitywater's infrastructure (or is not connected but is paying access charges for particular services). Unitywater does not have plans for the extension of Network Infrastructure into areas outside the Priority Infrastructure Areas.</i></p> <ul style="list-style-type: none"> • Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; • If works design plans included in the application — the technical feasibility of the engineering design and its compliance with the SEQ Design and Construction Code. <p><i>Note: s.99BRAG of the Act also requires applications to be assessed against the SEQ WS & S Design and Construction Code.</i></p> <p><i>Example of a constraint (for all locations and Connections) — a constraint may include an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i></p> <p>Subsequent Stages</p> <ul style="list-style-type: none"> • As for first stage to the extent the matter has not already been assessed in the first or a previous stage; • Any matter required to be assessed under a condition imposed on a previous stage.
<p>Staged Connections Inside a Future Connection Area</p>		

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Location (Where the land is located)	Connection (The type of Connection sought)	Connection Criteria (The application is assessed against these criteria)
Water Future Connection Area	New water Connection or the Alteration or disconnection of an existing water Connection.	<p>Initial Staged Application</p> <ul style="list-style-type: none"> The availability of relevant infrastructure to service the land; The demands generated by the use or the proposed use, including fire flow demands; The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater's Schedule of Works, and the impacts of the demand on the standards of service; Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; If works design plans included in the application — the technical feasibility of the engineering design and its compliance with the SEQ Design and Construction Code. <p><i>Note: s. 99BRAG of the Act also requires applications to be assessed against the SEQ WS & S Design and Construction Code.</i></p> <p><i>Example of a constraint (for all locations and Connections) — a constraint may include an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i></p> <p>Initial Staged Application</p> <ul style="list-style-type: none"> As for first stage to the extent the matter has not already been assessed in the first or a previous stage; Any matter required to be assessed under a condition imposed on a previous stage.
Sewerage Future	New sewerage Connection or the Alteration or	First Stage

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Location (Where the land is located)	Connection (The type of Connection sought)	Connection Criteria (The application is assessed against these criteria)
Connection Area	disconnection of an existing sewerage Connection.	<ul style="list-style-type: none"> • The availability of relevant infrastructure to service the land; • The demands generated by the use or the proposed use, including the biological/chemical loads; • The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater’s Schedule of Works, and the impacts of the demand on the standards of service; • Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; • If works design plans included in the application - the technical feasibility of the engineering design and its compliance with the SEQ Design and Construction Code; <p><i>Note: s. 99BRAG of the Act also requires applications to be assessed against the SEQ WS & S Design and Construction Code.</i></p> <p><i>Example of a constraint (for all locations and Connections) — a constraint may include an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i></p> <p>Subsequent Stages</p> <ul style="list-style-type: none"> • As for first stage to the extent the matter has not already been assessed in the first or a previous stage; • Any matter required to be assessed under a condition imposed on a previous stage.

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Location (Where the land is located)	Connection (The type of Connection sought)	Connection Criteria (The application is assessed against these criteria)
Staged Connections Outside all Connection Areas and Future Connection Areas		
Outside all Connection Areas and Future Connection Area	New water Connection or the Alteration or disconnection of an existing water Connection.	<p>First Stage</p> <ul style="list-style-type: none"> • The availability of relevant infrastructure to service the land; • The demands generated by the use or the proposed use, including fire flow demands; • The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater’s Schedule of Works, and the impacts of the demand on the standards of service; • Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; • If works design plans included in the application — the technical feasibility of the engineering design and its compliance with the SEQ WS & S Design and Construction Code; <p><i>Note: s.99BRAG of the Act also requires applications to be assessed against the SEQ WS & S Design and Construction Code.</i></p> <p><i>Example of a constraint (for all locations and Connections) — a constraint may include an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i></p> <p>Subsequent Stages</p> <ul style="list-style-type: none"> • As for first stage to the extent the matter has not already been assessed in the first or a previous stage; • Any matter required to be assessed under a condition imposed on a

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Location (Where the land is located)	Connection (The type of Connection sought)	Connection Criteria (The application is assessed against these criteria)
	New sewerage Connection or the Alteration or disconnection of an existing sewerage Connection.	<p>previous stage.</p> <p>First Stage</p> <ul style="list-style-type: none"> • The availability of relevant infrastructure to service the land; • The demands generated by the use or the proposed use, including the biological/chemical loads; • The existing and planned capacity available in the relevant network having regard to the demand assumptions for the land stated in Unitywater’s Schedule of Works, and the impacts of the demand on the standards of service; • Any constraints affecting the Connection of infrastructure and the provision of the relevant service to the land or the supply of the relevant level of service to other customers; • If works design plans included in the application — the technical feasibility of the engineering design and its compliance with the SEQ WS & S Design and Construction Code; <p><i>Note: s. 99BRAG of the Act also requires applications to be assessed against the SEQ WS & S Design and Construction Code.</i></p> <p><i>Example of a constraint (for all locations and Connections) — a constraint may include an environmental constraint such as the existence of sensitive habitat that may affect the location of new Network Infrastructure on or to the land.</i></p> <p>Subsequent Stages</p> <ul style="list-style-type: none"> • As for first stage to the extent the matter has not already been assessed in the first or a previous stage; • Any matter required to be assessed under a condition imposed on a previous stage.

General Information about Applications

The tables in this Schedule outline Unitywater's requirements for lodging and assessing applications for Water Approvals.

Table 4 - Standard Connections Application and Approval Information

Step	Interim Connections Policy Provision
Application (Request)	<p>How do I request a Standard Connection?</p> <ul style="list-style-type: none"> • Where the Connection complies with all of the Connection Criteria for the relevant Connection listed in Table 1 - Criteria and Conditions for Standard Connections, the applicant must do all of the following: <ul style="list-style-type: none"> ○ Complete the Unitywater approved application form (available on Unitywater's website at www.unitywater.com), including supplying the plans and other information specified in the form; ○ Pay the fee stated in Unitywater's Fees and Charges Schedule; ○ If the Applicant is not the owner of the land related to the Connection, provide the land owner's written consent to the application. <p><i>Note: Payment of these charges (to the extent they apply to the Connection) when the request application is lodged will reduce the time required for Unitywater to complete the Connection and provide services to the land.</i></p>
Assessment	<p>What is the timeframe for deciding the request?</p> <p>Up to 5 business days (or a longer period agreed to by the Applicant) after a complete application has been received (<i>Act, s.99BRAU</i>).</p>
Decision	<p>What happens when request is granted?</p> <p>Unitywater gives the Applicant a standard connection notice within 5 business days after the Standard Connection is granted.</p> <p>The notice will include: (<i>Act, s.99BRAU, s.99BRAV, s.99BRCJ</i>)</p> <ul style="list-style-type: none"> ○ The Standard Conditions listed in Table 1 - Criteria and Conditions for Standard Connections; ○ The following charges (to the extent applicable):

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Step	Interim Connections Policy Provision
	<ul style="list-style-type: none"> ▪ Charges stated in Unitywater's Fees and Charges Schedule to the extent applicable for the Connection; ▪ The Connection Charge (<i>Act, s.99BRAV(1)(a)</i>); ▪ The Property Service Works Charge (<i>Act, s.99BRAV(1)(b)</i>); <p><i>Note 1: Payment of these charges (to the extent they apply to the Connection) when the request application is lodged will reduce the time required for Unitywater to complete the Connection and provide services to the land.</i></p> <p><i>Note 2: Under section 99BRCI(3) of the Act, if an Adopted Charge is to be levied, the Infrastructure Charges Notice for the charge will be given with 10 business days after the standard connection notice is given under section 99BRAU(5) of the Act.</i></p>
<p>Standard Conditions</p>	<p>What are the standard conditions for the connection?</p> <p>The Standard Conditions that must be complied with for the connection are as follows: (<i>Act, s99BRAU(7)</i>)</p> <p>Payment of Charges</p> <ol style="list-style-type: none"> 1. The applicant must pay to Unitywater: <ol style="list-style-type: none"> a. The connection charge stated in Unitywater's Fees and Charges Schedule in force at the time of payment; and b. The property service work charge stated in Unitywater's Fees and Charges Schedule in force at the time of payment; and c. All Levied Charges under an infrastructure charges notice that applies to the subject land; d. Any overdue charge for water services or waste water services to the subject land. <p><i>Timing of compliance:</i></p> <p>Prior to Connection.</p> <p>Authority to Enter</p> <ol style="list-style-type: none"> 2. The property owner authorises Unitywater to enter upon the subject land to carry out work associated with the connection, and read, replace and or maintain the water meter/s and or sewerage connection point, and all associated pipes and fittings. <p><i>Timing of compliance:</i></p>

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Step	Interim Connections Policy Provision
	<p>At all times.</p> <p>Access and Maintenance</p> <p>3. The water meter/s and the sewerage access chambers, existing on or fronting the property must be accessible and clear of any filling, structures or the like.</p> <p><i>Timing of compliance:</i></p> <p>At all times.</p> <p>Connection for Domestic Use Only</p> <p>4. The connection must only be used for domestic purposes on a single residential lot for a dwelling house or dual occupancy.</p> <p><i>Timing of compliance:</i></p> <p>At all times.</p> <p><i>Note: If the use is intended to change, the applicant/owner must make separate connection application for alterations to the service to Unitywater.</i></p> <p>When Approval Lapses</p> <p>5. This water approval lapses if the connection is not completed within 4 years after the date of this water approval.</p> <p><i>Timing of compliance:</i></p> <p>Within 4 years.</p> <p>Works by Unitywater Unitywater Only</p> <p>6. The works necessary for the connection may only be carried out by Unitywater or its authorised representatives.</p> <p><i>Timing of compliance:</i></p> <p>At all times.</p> <p><i>Note: Unitywater will not carry out the connection works unless it is satisfied that all necessary approvals have been obtained.</i></p>

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Table 5 - Staged Connections and Other Connections Application and Approval Information

Step	Connections Policy Provision
<p>Application for: Other Connection or Staged Connection (each stage)</p> <p><i>Note: The steps, requirements and timeframes outlined in this table apply for each stage in a Staged Connection</i></p>	<p>How do I apply for a Staged Connection or Other Connection?</p> <ul style="list-style-type: none"> • The Applicant must do all of the following: <ul style="list-style-type: none"> ○ Complete the Unitywater approved application form (available on Unitywater’s website at www.unitywater.com), including supplying the plans and other information specified in the form; ○ Pay the fee stated in Unitywater’s Fees and Charges Schedule; ○ If the applicant is not the owner of the land related to the Connection, provide the land owner’s written consent to the application. <p><i>Note: This also includes the written consent of land owners related to the Connection e.g. the nearest suitable sewerage main may be located on an adjoining private property and work will need to be carried out to this main to provide the Connection. The written consent of this land owner is also required to accompany the application.</i></p>
<p>Assessment Criteria and timeframes</p>	<p>What will the application be assessed against?</p> <ul style="list-style-type: none"> • The application must be assessed against: (<i>Act, s.99BRAG(3)</i>) <ul style="list-style-type: none"> ○ The Connection Criteria listed in Schedule 1, Table 2 – Connection Criteria for Other Connections or Table 3 - Connection Criteria for Staged Connections of this Policy as applicable to the category of Connection; ○ The SEQ Design and Construction Code; ○ Any other matter Unitywater considers relevant to the Connection or supply of its water or sewerage services. <p>What is the timeframe for deciding the application?</p> <ul style="list-style-type: none"> • Decision timeframe - if no extra information required: <ul style="list-style-type: none"> ○ Total decision timeframe - up to 25 business days (or longer period agreed by the Applicant) as follows: <ul style="list-style-type: none"> ▪ Up to 20 business days to assess the application starting on the day after Unitywater receives the complete application;

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Step	Connections Policy Provision
	<ul style="list-style-type: none"> ▪ Up to 5 business days after the decision is made to give the Applicant notice of the decision. • Extended decision timeframe - if extra information is required from Applicant: <ul style="list-style-type: none"> ○ Up to an extra 25 business days (or longer period agreed to by the Applicant) as follows: <ul style="list-style-type: none"> • Up to 20 business days to assess the application starting on the day after Unitywater receives the Applicant's complete response to the request of extra information and the application will be held in abeyance until the Applicant's complete response is received; • Up to 5 business days after the decision is made to give the Applicant notice of the decision. • Work on publicly-controlled places: <ul style="list-style-type: none"> ○ The decision timeframes specified above: <ul style="list-style-type: none"> ▪ Stop if the approval of the relevant public entity (Council or State Government) must be obtained under Chapter 2B, Part 2 of the Act to the carrying out of work on land owned or controlled by the public entity; and ▪ Restart when the public entity approval is obtained. <p><i>Note: The application is taken to have been refused if the Applicant is not given a decision notice within the applicable timeframes specified above (s.99BRAI(4)). However, the applicable timeframe does not include the time required (if any) to obtain approval to carry out work on a publicly controlled place. See Connections Administration Manual for further information about works on publicly controlled places.</i></p> <ul style="list-style-type: none"> • Lapsing — the application lapses if the Applicant has not responded to the request for extra information within 6 months after the request was made and an application for internal review (failure to decide) has not been applied for in accordance with Part 4, Division 2 of the Act.
Decision	<p>What happens when request is granted?</p> <p>Unitywater gives the Applicant a decision notice within 5 business days after the Staged Connection or Other Connection is decided.</p> <p>The decision notice will include: (Act, s.99BRAU, s.99BRAV, s.99BRCJ)</p> <ul style="list-style-type: none"> ○ any Water Approval conditions imposed; ○ the following charges levied (to the extent applicable):

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Step	Connections Policy Provision
	<ul style="list-style-type: none"> ▪ Charges stated in Unitywater's Fees and Charges Schedule to the extent applicable for the Connection; ▪ The Connection Charge (<i>Act, s.99BRAV(1)(a)</i>); ▪ The Property Service Works Charge (<i>Act, s.99BRAV(1)(b)</i>); ▪ The Adopted Infrastructure Charge for the Connection. <p><i>Note: Payment of these charges (to the extent they apply to the Connection) when the request application is lodged will reduce the time required for Unitywater to complete the Connection and provide services to the land.</i></p>

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Table 6 - Amendments of conditions of Water Approvals

Step	Connections Policy Provision
<p>Amendments of conditions of Water Approvals</p>	<p>How to request an amendment of a condition</p> <ul style="list-style-type: none"> • Do all of the following: <ul style="list-style-type: none"> ○ Complete the Unitywater approved application form (available on Unitywater’s website at www.unitywater.com), including supplying the plans and other information specified in the form; ○ Pay the fee stated in Unitywater’s Fees and Charges Schedule; ○ Provide written confirmation that the change sought does not result in the Water Approval becoming a different category of approval to that which the original Connection application related (e.g.. that a Standard Connection Water Approval remains a Standard Connection Water Approval); ○ If the Applicant is not the owner of the land related to the Connection, provide the land owner’s written consent to the application. <p><i>Note: This also includes the written consent of land owners related to the Connection e.g. the nearest suitable sewerage main may be located on an adjoining private property and work will need to be carried out to this main to provide the Connection. The written consent of this land owner is also required to accompany the application.</i></p> <p>What will the application be assessed against?</p> <ul style="list-style-type: none"> • The amendment request application will be assessed against the same Connection Criteria as the category for the original Connection application, to the extent the Connection Criteria are relevant to the request (see Schedule 1: Criteria); • However, to remove any doubt, the amendment request application will be assessed against the Connection Criteria in place for the relevant category of Connection at the date when the amendment request application is made. <p>What is the timeframe for deciding the amendment request?</p> <ul style="list-style-type: none"> • The request application is subject to the same decision timeframes specified in Schedule 2: Applications as the original Connection application. <p>What happens when the request application is decided?</p> <ul style="list-style-type: none"> • Unitywater gives the Applicant an amendment notice before the end of the decision timeframe.