



Annual Performance Report 2024-25

Contents

Key Performance Indicators	3
Report Content	3
Report Interpretation	3
Queensland Government – Key Performance Indicators	4
General indicators	4
Water security indicators	5
Finance indicators	5
Finance indicators (cont.)	6
Customer indicators	6
Customer indicators (cont.)	7
Other indicators	8
National Performance Reporting Indicators	9
Contextual information	9
Water resources	9
Water resources (cont.)	10
Water resources (cont.)	11
Assets and operations	11
Customer and communities	12
Public health and environment	13
Finance and pricing	13
Finance and pricing (cont.)	14
Finance and pricing (cont.)	15
Finance and pricing (cont.)	16

Key Performance Indicators

Report Content

This report contains Unitywater's performance against a broad range of Key Performance Indicators and the National Performance Indicators.

The information contained in this report meets Unitywater's obligation under section 575A of the Water Supply (Safety and Reliability) Act 2008 to publish performance indicators.

Report Interpretation

The following symbols should be used to interpret results:

Symbol	Description
NR	Not Relevant (an activity Unitywater does not undertake)
ND	No Data (Unitywater undertake this activity, however no data is available for the reported period)

Queensland Government – Key Performance Indicators

General indicators

KPI Code	Indicator	Unit of Measure	2025-26
QG1.1	Length water mains: all	km	6,630
QG1.10	Volume water self-sourced: desalination marine water	ML	NR
QG1.11	Volume recycled water supplied: all	ML	717
QG1.12	Volume water sourced: all	ML	68,980
QG1.13	Connected residential properties: water	Connections	344,532
QG1.14	Connected non-residential properties: water	Connections	19,277
QG1.15	Connected residential properties: sewerage	Connections	306,868
QG1.16	Connected non-residential properties: sewerage	Connections	16,715
QG1.17a	Volume drinking water supplied: residential	ML	51,444
QG1.17b	Volume non-drinking water supplied: residential	ML	NR
QG1.18a	Volume drinking water supplied: non-residential	ML	9,270
QG1.18b	Volume non-drinking water supplied: non-residential	ML	NR
QG1.2	Length sewerage mains and channels	km	6,256
QG1.20	Total full-time equivalent water+sewerage employees	FTEs	833
QG1.20a	Total full-time equivalent water+sewerage operators	FTEs	553
QG1.21	Volume all water imported: internal and external	ML	68,264
QG1.22	Volume all water exported: internal and external	ML	NR
QG1.23	Volume water lost: drinking water	ML	7,272
QG1.24	Population receiving water services	People	864,582
QG1.25	Volume sewage treated: maximum primary level only	ML	1,694
QG1.26	Volume sewage treated: maximum secondary level only	ML	154
QG1.27	Volume sewage treated: tertiary level	ML	72,591
QG1.28	Volume sewage collected: residential+trade	ML	74,438
QG1.29	Total volume drinking+non-drinking water exported: external	ML	NR
QG1.3	Number Sewage Treatment Plants	Count	17
QG1.30	Volume recycled water exported: external	ML	NR
QG1.31	Volume drinking+non-drinking water imported: external (all Suppliers)	ML	68,264
QG1.32	Volume recycled water imported: external	ML	NR
QG1.33	Connected residential properties: recycled water	Connections	-
QG1.34	Connected non-residential properties: recycled water	Connections	-
QG1.35	Volume drinking+non-drinking water used by your organisation	ML	342
QG1.36	Volume recycled water supplied: own use	ML	0.3
QG1.37	Volume drinking+non-drinking water returned to surface water	ML	NR
QG1.4a	Number water treatment plants: providing full treatment	Count	-
QG1.4b	Capacity of water treatment plants	ML/day	-
QG1.5	Maximum daily demand	ML/day	222
QG1.6a	Volume drinking water produced at a water treatment plant	ML	-
QG1.7	Total drinking water storage volume	ML	685
QG1.8	Volume water self-sourced: surface water	ML	NR
QG1.9a	Volume water self-sourced: groundwater	ML	NR

Water security indicators

KPI Code	Indicator	Unit of Measure	2025-26
QG2.10a	Water restriction duration: PWCM	days	NR
QG2.10b	Water restriction duration: Level 1	days	NR
QG2.10c	Water restriction duration: Level 2	days	NR
QG2.10d	Water restriction duration: Level 3	days	NR
QG2.10e	Water restriction duration: Level 4	days	NR
QG2.10f	Water restriction duration: Level 5 (or greater)	days	NR
QG2.11a	Has asset management planning been undertaken in the last 10 yrs?	yes/no	yes
QG2.11b	Has drought management planning been undertaken in the last 10 yrs?	yes/no	yes
QG2.11c	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes/no	yes
QG2.11d	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes/no	yes
QG2.11e	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes/no	yes
QG2.12	Months water supply remaining as at 30 June (KPI level): with contingency	1,2,3,4,5,6	1 ⁽¹⁾
QG2.12a	Months water supply remaining as at 30 June (KPI level): without contingency	1,2,3,4,5,6	1 ⁽¹⁾
QG2.13	Confidence water demand will be met: next 18 mths	high,fair,unsure,low,very low	high
QG2.14	Confidence water demand will be met: next 5 yrs	high,fair,unsure,low,very low	high
QG2.3	Available contingency supplies	yes/no	yes

⁽¹⁾ Not relevant to Unitywater as managed by Seqwater - NR not an available selection.

Finance indicators

KPI Code	Indicator	Unit of Measure	2025-26
QG3.1	Capital expenditure: water supply	\$,000	112,942
QG3.10	Revenue: all (NPR) sewerage	\$,000	388,269
QG3.11a	Costs: operating water (incl. purchase water)	\$,000	318,642
QG3.12a	Costs: operating sewerage (incl. bulk wastewater payment)	\$,000	112,312
QG3.13	Costs: maintenance water	\$,000	22,292
QG3.14	Costs: maintenance sewerage	\$,000	27,309
QG3.15	Current cost depreciation: water	\$,000	42,148
QG3.16	Current cost depreciation: sewerage	\$,000	74,710
QG3.19	Forecast 5 year average annual renewals expenditure: water	\$,000	42,866
QG3.2	Capital expenditure: sewerage	\$,000	244,512
QG3.20	Forecast 5 year average annual renewals expenditure: sewerage	\$,000	63,318
QG3.21	Costs: any other water	\$,000	102,031
QG3.22	Costs: any other sewerage	\$,000	117,425

Finance indicators (cont.)

KPI Code	Indicator	Unit of Measure	2025-26
QG3.23	Annual capital renewal expenditure: water supply	\$,000	37,787
QG3.24	Annual capital renewal expenditure: sewerage	\$,000	74,534
QG3.25	Costs: purchase bulk drinking+non-drinking water	\$,000	235,077
QG3.26	Costs: purchase bulk recycled water	\$,000	-
QG3.3	Capital works grants: water	\$,000	5,841
QG3.4	Capital works grants: sewerage	\$,000	4,159
QG3.5	Nominal written down replacement cost: fixed water assets	\$,000	1,555,630
QG3.6	Nominal written down replacement cost: fixed sewerage assets	\$,000	2,874,788
QG3.7	Current replacement costs: fixed water assets	\$,000	1,555,630
QG3.8	Current replacement costs: fixed sewerage assets	\$,000	2,874,788
QG3.9	Revenue: all (NPR) water	\$,000	513,493

Customer indicators

KPI Code	Indicator	Unit of Measure	2025-26
QG4.10	Water quality complaints per 1000 connections	per 1000 connections	0.1
QG4.11	Water and sewerage complaints (all) per 1000 connections	per 1000 connections	3.3
QG4.12	Water service complaints per 1000 connections	per 1000 connections	0.6
QG4.13	Sewerage service complaints per 1000 connections	per 1000 connections	0.8
QG4.14	Water and sewerage account complaints per 1000 connections	per 1000 connections	1.1
QG4.15	Residential drinking water supply tariff data	Text	Tariff Type: Two part tariff with inclining block tariff for volumetric: Per connected residence; Fixed Charge: 338.88; Step 1 Charge: 4.204; Step 1 Boundary: 300; Step 2 Charge: 4.961; Step 2 Boundary: 300; Step 3 Charge: NR; Step 3 Boundary: NR; Step 4 Charge: NR; Step 4 Boundary: NR; Step 5 Charge: NR; Step 5 Boundary: NR; Step 6 Charge: NR; Step 6 Boundary: NR; Special Levy Charge: NR; Special Levy

Customer indicators (cont.)

KPI Code	Indicator	Unit of Measure	2025-26
QG4.16	Residential sewerage services tariff data	Text	Tariff Type: Two part tariff with capped block tariff for volumetric; Fixed Charge: 683.37; Per connected residence; Step 1 Charge: 0.76; Special Levy Charge: NR; Special Levy Retained: NR
QG4.17	Residential recycled water supply tariff data	Text	Tariff Type: One part tariff based on connection to the class of recycled water and volumetric.; Fixed Charge: NR; Step 1 Charge: 3.444; Step 1 Boundary: NR; Step 2 Charge: NR; Step 2 Boundary: NR; Special Levy Charge: NR; Special Levy Retained: NR
QG4.18	Number of water main breaks, bursts and leaks	Count	228
QG4.19	Number sewerage mains breaks/chokes	Count	269
QG4.20	Number connections affected by unplanned interruptions	Count	16,113
QG4.21	Number drinking water complaints: service	Count	220
QG4.22	Number sewerage complaints: service	Count	248
QG4.23	Number drinking water and sewerage complaints: accounts	Count	410
QG4.24	Number drinking water complaints: water quality	Count	44
QG4.3	Annual residential bill based on 200kL/a: drinking water+sewerage	\$	2,000
QG4.4	Typical residential bill: drinking water+sewerage	\$	1,667
QG4.5	Water main breaks per 100 km main	per 100 km water main	3.4
QG4.6	Sewerage mains breaks/chokes per 100 km sewer main	per 100 km sewer mains	4.3
QG4.7	Average number unplanned interruptions: drinking water	per 1000 connections	44.3
QG4.8a	% CSS response target met: water incidents	%	96.2
QG4.9a	% CSS response target met: sewerage incidents	%	93.0

Other indicators

KPI Code	Indicator	Unit of Measure	2025-26
QG5.1	Operating ratio	%	27.8
QG5.2	Capital replenishment ratio	Count	3.7
QG5.3	Debt to revenue ratio	%	225.2

National Performance Reporting Indicators

Contextual information

NPR Code	Indicator	Unit of Measure	2025-26
A1	Number water treatment plants: providing full treatment	Count	-
A2	Length water mains: drinking+non-drinking water	km	6,475
A3	Connections served per km drinking+non-drinking water mains	Connections/k m mains	56.2
A4	Number Sewage Treatment Plants	Count	17
A5	Length sewerage mains and channels	km	6,256
A6	Connections served per km sewer main	Connections/k m mains	51.7
C1	Population receiving water services	People	864,582
C2	Connected residential properties: water	Connections	344,532
C3	Connected non-residential properties: water	Connections	19,277
C4	Total connected properties: water	Connections	363,809
C6	Connected residential properties: sewerage	Connections	306,868
C7	Connected non-residential properties: sewerage	Connections	16,715
C8	Total connected properties: sewerage	Connections	323,583
CI_N1	Connected residential properties: recycled water	Connections	-
CI_N2	Connected non-residential properties: recycled water	Connections	-
CI_N3	Total connected properties: recycled water	Connections	-

Water resources

NPR Code	Indicator	Unit of Measure	2025-26
IW10.1	Volume non-drinking water supplied: non-revenue	ML	NR
IW10.1	Volume drinking water supplied: non-revenue	ML	7,550
IW14.3	Volume drinking+non-drinking water exported: supplied to external 3	ML	NR
IW14.3	Volume drinking+non-drinking water exported: supplied to external 2	ML	NR
IW14.3	Volume drinking+non-drinking water exported: supplied to external 4	ML	NR
IW14.3	Volume drinking+non-drinking water exported: supplied to external 1	ML	NR
IW14.3	Volume drinking+non-drinking water exported: supplied to external 5	ML	NR
IW29	Volume treated sewage discharge: sea/estuary	ML	62,670
IW29	Volume treated sewage discharge: inland surface waters	ML	7,978
IW29	Volume treated sewage discharge: land	ML	144
IW29	Volume treated sewage discharge: groundwater	ML	2,729
IWR_N7	Water restriction duration: Level 3	days	NR
IWR_N7	Water restriction duration: Level 4	days	NR

Water resources (cont.)

NPR Code	Indicator	Unit of Measure	2025-26
IWR_N7	Water restriction duration: Level 5 (or greater)	days	NR
W1	Volume water self-sourced: surface water	ML	NR
W10.1	Volume drinking+non-drinking water supplied: non-revenue	ML	7,550
W11	Volume urban water supplied: all	ML	62,151
W11.3	Volume drinking water produced/supplied into water supply system	ML	68,264
W12	Annual residential water supplied (ML per connection)	ML/connection/ year	0.1
W14.3	Total volume drinking+non-drinking water exported: external	ML	NR
W15	Volume recycled water exported: external	ML	NR
W16	Volume sewage collected: residential+non-trade	ML	72,458
W17	Volume sewage collected: trade waste	ML	1,980
W18	Volume sewage collected: residential+trade	ML	74,438
W18.1	Volume sewage exported	ML	881
W18.2	Volume sewage imported: external	ML	NR
W18.3	Volume sewage collected: sewer mining	ML	NR
W18.4	Volume sewage inflow measured: STP inlet	ML	74,438
W18.5	Volume sewage treated	ML	74,438
W19	Volume sewage collected (ML per connection)	ML/connection/ year	0.2
W2	Volume water self-sourced: groundwater	ML	NR
W20	Volume recycled water supplied: residential	ML	-
W21	Volume recycled water supplied: non-residential	ML	717
W23	Volume recycled water supplied: environmental flows	ML	-
W25.1	Volume recycled water supplied: aquifer recharge	ML	NR
W26	Volume recycled water supplied: all	ML	717
W29	Volume treated sewage discharge: all	ML	73,521
W3.1	Volume water self-sourced: desalination marine water	ML	NR
W30	Sewage losses: all	ML	1.8
W31	Volume drinking+non-drinking water returned to surface water	ML	NR
W5	Volume all water imported: external	ML	68,264
W5.3	Volume drinking+non-drinking water imported: external (all Suppliers)	ML	68,264
W6	Volume recycled water imported: external	ML	NR
W7	Volume water sourced (excl. recycled): all	ML	68,264
W8.3	Volume drinking+non-drinking water supplied: residential	ML	51,444
W9.3	Volume drinking+non-drinking water supplied: non-residential	ML	9,991
WR_N1	Volume recycled stormwater supplied: all	ML	-
WR_N2	Volume drinking+non-drinking water used by your organisation	ML	342

Water resources (cont.)

NPR Code	Indicator	Unit of Measure	2025-26
WR_N3	Volume recycled water supplied: own use	ML	0.3
WR_N4	Volume unbilled recycled water supplied: beneficial reuse	ML	-
WR_N5	Water restriction duration: Level 1	days	NR
WR_N6	Water restriction duration: Level 2	days	NR
WR_N7	Water restriction duration: Level 3 (or greater)	days	NR

Assets and operations

NPR Code	Indicator	Unit of Measure	2025-26
A10	Real water losses: service connections	L/service connection/day	55.4
A11	Real water losses: water mains	kL/km water main/day	2.4
A14	Sewerage mains breaks/chokes per 100 km sewer main	per 100 km sewer mains	4.3
A15	Property connections sewer breaks/chokes per 1000 connections	per 1000 connections	0.7
A8	Drinking+non-drinking water main breaks per 100 km mains	per 100 km water main	3.5
A9	Infrastructure Leakage Index (ILI) drinking water supply	Index	1.0
C15	Average duration unplanned interruptions: drinking water	mins	144
C17	Average number unplanned interruptions: drinking water	per 1000 connections	44.3
IA10	Total service connections: water	Connections	283,924
IA10; IA11	Current Annual Real Losses (CARL): drinking water	ML	5,738
IA10; IA11	Service connections per km water main	Service connections/km mains	43.8
IA11	Length water mains: drinking water	km	6,475
IA14	Number sewerage mains breaks/chokes	Count	269
IA15	Number property connections sewer breaks/chokes	Count	236
IA8	Number of drinking+non-drinking water main breaks, bursts and leaks	Count	228
IA9	Average drinking water pressure across the scheme	m	45.0
IA9	Unavoidable Annual Real Losses (UARL): drinking water	ML	5,645
IC17	Number connections affected by unplanned interruptions	Count	16,113
IIC17	Total connected properties: drinking water only	Connections	363,809

Customer and communities

NPR Code	Indicator	Unit of Measure	2025-26
C10	Drinking water service complaints per 1000 connections	per 1000 connections	0.6
C11	Sewerage service complaints per 1000 connections	per 1000 connections	0.8
C12	Drinking water and sewerage account complaints per 1000 connections	per 1000 connections	1.1
C18	Restrictions applied for non-payment of water bill per 1000 connections	per 1000 connections	0.5
C9	Drinking water quality complaints per 1000 connections	per 1000 connections	0.1
CC_N1	% restrictions for non-payment of water accounts removed within 3 business days	%	70.9
CC_N2	% restrictions for non-payment of water accounts resulting in legal action	%	9.3
CC_N3	Number residential customers on a hardship program (1 July)	Count	1,005
CC_N4	Number residential customers entering hardship program during year	Count	2,681
CC_N5	Number residential customers exiting a hardship program during year	Count	830
CC_N6	% residential customers in hardship program who met their instalment plan	%	33.0
CC_N7	% residential customers successfully exiting a hardship program during year	%	23.0
IC10	Number drinking water complaints: service	Count	220
IC11	Number sewerage complaints: service	Count	248
IC12	Number drinking water and sewerage complaints: accounts	Count	410
IC13	Number water and sewerage complaints: all	Count	1,209
IC18	Number restrictions applied for non-payment of water bill	Count	172
IC9	Number drinking water complaints: water quality	Count	44
ICC_N1	Number restrictions applied for non-payment of water accounts removed within 3 business days	Count	122
ICC_N2	Number restrictions for non-payment of water accounts resulting in legal action	Count	16
IIC10	Number water complaints: service	Count	220
IIC12	Number water and sewerage complaints: accounts	Count	410
IIC13	Number water and sewerage complaints: all other	Count	287
IIC9	Number water complaints: water quality	Count	44

Public health and environment

NPR Code	Indicator	Unit of Measure	2025-26
E1	% sewage treated: maximum primary level only	%	2.3
E2	% sewage treated: maximum secondary level only	%	0.2
E3	% sewage treated: tertiary level	%	97.5
E8	% biosolids reused	%	100
H1	Water quality risk management guidelines used	Text	ADWG
H3	% population where microbiological compliance achieved	%	100
H4	% population where chemical compliance achieved	%	100
H5	Risk based drinking water management plan assessed externally	yes/no	yes
HE_N1	Total greenhouse gas emissions reported under the NGER scheme	t CO2eq	78,229
HE_N2	Greenhouse gas emissions reduction target/s	Text	Net zero by 2040
HE_N3	Date of last drinking water quality systems audit	dd/mm/yyyy	45,692
HE_N4	Number of boil water alerts issued	Count	-
HE_N5	Number of 'do not drink' notices issued	Count	-
IE1	Volume sewage treated: maximum primary level only	ML	1,694
IE2	Volume sewage treated: maximum secondary level only	ML	154
IE3	Volume sewage treated: tertiary level	ML	72,591
W27	% treated sewage supplied as recycled water	%	1.0

Finance and pricing

NPR Code	Indicator	Unit of Measure	2025-26
F1	Revenue: all (NPR) water	\$,000	513,493
F14	Capital expenditure: water supply	\$,000	112,942
F15	Capital expenditure: sewerage	\$,000	244,512
F16	Capital expenditure: water+sewerage	\$,000	357,453
F2	Revenue: all (NPR) sewerage	\$,000	388,269
F20	Dividend	\$,000	45,986
F22	Net debt to equity	%	75.4
F24	Net profit after tax (NPAT)	\$,000	180,937
F25	Community service obligations	\$,000	5,933
F26	Capital works grants: water	\$,000	5,841
F27	Capital works grants: sewerage	\$,000	4,159
F28	Capital expenditure: water (\$,000 per connection)	\$/,000/connection	0.3
F29	Capital expenditure: sewerage (\$,000 per connection)	\$/,000/connection	0.8
F3	Revenue: whole of service provider	\$,000	901,761
F30	Net profit after tax (NPAT) ratio	Ratio	0.2
F8	Community service obligations ratio	ratio	0.0

Finance and pricing (cont.)

NPR Code	Indicator	Unit of Measure	2025-26
FP_N1	Residential drinking water supply tariff data	Text	Tariff Type: Two part tariff with inclining block tariff for volumetric; Per connected residence; Fixed Charge: 338.88; Step 1 Charge: 4.204; Step 1 Boundary: 300; Step 2 Charge: 4.961; Step 2 Boundary: 300; Step 3 Charge: NR; Step 3 Boundary: NR; Step 4 Charge: NR; Step 4 Boundary: NR; Step 5 Charge: NR; Step 5 Boundary: NR; Step 6 Charge: NR; Step 6 Boundary: NR; Special Levy Charge: NR; Special Levy Retained: NR
FP_N10	Costs: operating sewerage (excl. bulk wastewater payment) \$,000 per connection	\$/,000/connection	0.4
FP_N11	Annual capital renewal expenditure: water supply	\$/,000	37,787
FP_N12	Annual capital renewal expenditure: sewerage	\$/,000	74,534
FP_N13	Earnings before interest, taxes, depreciation, and amortization (EBITDA)	\$/,000	460,310
FP_N14	Debt to assets ratio	Ratio	0.5
FP_N15	Return on assets (ROA)	Ratio	0.1
FP_N16	Return on equity (ROE)	Ratio	0.2
FP_N17	Funds from operations (FFO) to net debt	Ratio	0.2
FP_N18	Funds from operations (FFO) to net interest expenses	Ratio	3.6
FP_N2	Residential sewerage services tariff data	Text	Tariff Type: Two part tariff with capped block tariff for volumetric; Fixed Charge: 683.37; Per connected residence; Step 1 Charge: 0.76; Special Levy Charge: NR; Special Levy Retained: NR

Finance and pricing (cont.)

NPR code	Indicator	Unit of Measure	2025-26
FP_N3	Residential recycled water supply tariff data	Text	Tariff Type: One part tariff based on connection to the class of recycled water and volumetric.; Fixed Charge: NR; NR; Step 1 Charge: 3.444; Step 1 Boundary: NR; Step 2 Charge: NR; Step 2 Boundary: NR; Special Levy Charge: NR; Special Levy Retained: NR
FP_N4	Developer services charges levied as cash payment	\$,000	73,372
FP_N5	Developer services charges levied as non-cash contributions	\$,000	122,451
FP_N6	Costs: purchase bulk drinking+non-drinking water	\$,000	235,077
FP_N7	Costs: purchase bulk recycled water	\$,000	-
FP_N8	Costs: operating water (excl. purchase water) \$,000 per connection	\$,000/connection	0.2
FP_N9	Costs: bulk wastewater service payment	\$,000	-
IF11	Costs: operating water (incl. purchase water)	\$,000	318,642
IF12	Costs: operating sewerage (incl. bulk wastewater payment)	\$,000	112,312
IFP_N1	Residential drinking water usage upper bound of 3rd Step: kL	kL	NR
IFP_N1	Residential drinking water usage upper bound of 4th Step: kL	kL	NR
IFP_N1	Residential drinking water usage upper bound of 5th Step: kL	kL	NR
IFP_N1	Residential drinking water usage upper bound of 6th Step: kL	kL	NR
IFP_N1	Residential drinking water usage charge 3rd Step: value	\$/kL	NR
IFP_N1	Residential drinking water usage charge 4th Step: value	\$/kL	NR
IFP_N1	Residential drinking water usage charge 5th Step: value	\$/kL	NR
IFP_N1	Residential drinking water usage charge 6th Step: value	\$/kL	NR
IFP_N1	Residential drinking water special levies: value	\$/kL	NR
IFP_N1	Revenue from residential drinking water special levies retained by service provider	yes/no	NR
IFP_N1	Residential drinking water pricing tariff structure	Text	Two part tariff with inclining block tariff for volumetric
IFP_N1	Residential drinking water fixed charge: description	Text	Per connected residence
IFP_N1	Residential drinking water fixed charge: value	\$/annum	339
IFP_N1	Residential drinking water usage charge 1st Step: value	\$/kL	4.2
IFP_N1	Residential drinking water usage upper bound of 1st Step: kL	kL	300
IFP_N1	Residential drinking water usage charge 2nd Step: value	\$/kL	5.0
IFP_N1	Residential drinking water usage upper bound of 2nd Step: kL	kL	>300
IFP_N10	Costs: operating sewerage (excl. bulk wastewater payment)	\$,000	112,312

Finance and pricing (cont.)

NPR code	Indicator	Unit of Measure	2025-26
IFP_N2	Residential sewerage special levies: value	\$	NR
IFP_N2	Revenue from residential sewerage special levies retained by service provider	yes/no	NR
IFP_N2	Residential sewerage pricing tariff structure	Text	Two part tariff with capped block tariff for volumetric
IFP_N2	Residential sewerage fixed charge: description	Text	Per connected residence
IFP_N2	Residential sewerage fixed charge: value	\$/annum	683
IFP_N2	Residential sewerage usage charge: value	\$/kL	0.8
IFP_N3	Residential recycled water pricing tariff structure	Text	One part tariff based on connection to the class of recycled water and volumetric.
IFP_N3	Residential recycled water fixed charge: recycled water value	\$/annum	NR
IFP_N3	Residential recycled water fixed charge: description	Text	NR
IFP_N3	Residential recycled water usage charge 1st Step: value	\$/kL	3.4
IFP_N3	Residential recycled water usage upper bound of 1st Step: kL	kL	NR
IFP_N3	Residential recycled water usage charge 2nd Step: value	\$/kL	NR
IFP_N3	Residential recycled water usage upper bound of 2nd Step: kL	kL	NR
IFP_N3	Residential recycled water special levies: value	\$/kL	NR
IFP_N3	Revenue from residential recycled water special levies retained by service provider	yes/no	NR
IFP_N8	Costs: operating water (excl. purchase water)	\$,000	83,565
P2	Annual residential bill based on 200kL/a: drinking water	\$	1,180
P3	Typical residential bill: drinking water	\$	894
P5	Annual residential bill based on 200kL/a: sewerage	\$	820
P6	Typical residential bill: sewerage	\$	774
P7	Annual residential bill based on 200kL/a: drinking water+sewerage	\$	2,000
P8	Typical residential bill: drinking water+sewerage	\$	1,667