










What you need to know before installing Sub-meters

EXISTING PREMISES (RETRO-FIT)

- STEP 1**  **Obtain approval to install sub-meters from Unitywater**
1. Complete the form to obtain Unitywater approval to install sub-meters [Sub-Metering Form](#)
 2. Provide the owners / body corporates authority to install sub-meters
 3. Provide a drawing (plan) of where the sub-meters / meters will be installed
 4. Email/deliver the completed form to Unitywater as per the application instructions
You will need Unitywater's approval of the plan to proceed
- Refer to Unitywater web page for Development information [Building and Developing](#)
- STEP 2**  **Ensure you have read the Unitywater sub-metering policy and technical specification for installing sub-meters**
1. Only licensed plumbers are permitted to install sub-meters.
 2. All work to be compliant with all relevant Acts, Regulations, By-Laws and Unitywater's technical specification to pass final inspection of the installation.
- Refer to Unitywater web page for this information [Sub-Metering for plumbers](#)
- STEP 3**  **Check your local Council for building and plumbing regulation and rules** (e.g. waste water code)
- hpw.qld.gov.au [Plumbing Laws Codes](#)
hpw.qld.gov.au [Plumbing Pages](#)
- STEP 4**  **Choose approved products to install**
- You need to do this to pass the final inspection of the installation
Refer to the SEQ Code Accepted Civil IPAM List (under the 'products' tab) to determine suitable meters and products for installation SEQcode.com.au/products
- STEP 5**  **Install Sub-meters as per Unitywater technical specification**
1. Installed in the right location
 2. Easily accessible for maintenance and meter readings
 3. Tagged/labelled to identify each sub-meter
 4. Ensure each sub-meter water flows accurately to the right location
- Refer to Unitywater web page for this information [Sub-metering for Plumbers](#)
- STEP 6**  **Request Unitywater to inspect sub-meter installation**
1. Complete the Unitywater form [Installation Form](#)
 2. Provide:
 - A) A plan clearly showing the location of where the meters are installed
 - B) Confirmation the Tap Test (water flow) has been performed
 - C) Automatic Meter Reader (AMR) commission test (if installed)
- STEP 7**  **Unitywater Performs Connectivity Audit and issues Compliance Letter**
1. Unitywater inspects installation and will advise if any non-compliance to the Unitywater Policy / Technical specification
 2. When compliant an approval letter is issued to the plumber/applicant
- STEP 8**  **Unitywater registers meter ready for billing**
- Once the asset is handed over the ownership of the sub-meter assemblies will transfer to Unitywater.
Refer to the Sub-meter Policy for details of ownership
-  **Still not sure what to do –**
Visit Unitywater.com or call our customer service team on 1300 086 489 for more information.