

INSTRUCTIONS - before you complete this form

- This form is to be used for requesting Unitywater to inspect the installed sub-meters
- Please <u>read</u> the <u>Policy</u> and <u>technical specification</u> relating to sub-metering before completing this form
- The inspection will be actioned within 10 business days on receiving a complete form.
- If Unitywater requires more information they will contact you (either phone, email, post)

| • Any questions please refer to our website www.unitywater.com or call our customer service team on 1300 0 UNITY (1300 086 489) or email customer.service@unitywater.com or call our customer service team on 1300 0 UNITY (1300 086 489) or email customer.service@unitywater.com or call our customer service team on 1300 0 UNITY (1300 086 489) or email customer.service@unitywater.com or call our customer service team on 1300 0 UNITY (1300 086 489) or email customer.service@unitywater.com or call our customer service team on 1300 0 UNITY (1300 086 489) or email customer.service@unitywater.com or call our customer service customer.service@unitywater.com or call our customer service@unitywater.com or call our customer service customer.service@unitywater.com or call our customer service customer.service@unitywater.service@unitywater.com or call our customer service | | | | | | |
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| Step 2 Provide all the relevant information for the inspection | | | | | | | | | |
|---|---|-------------|----------|--|--|--|--|--|--|
| Documents you must supply | Unitywater before an inspection c | an be s | cheduled | | | | | | |
| Plans/drawings indicating the location of the master meter at the boundary (Plans) All the lots or units to be sub-metered and the actual location of sub-meters Any amendments to the Unitywater approved plan (for new developments) including reason for changes | | | | | | | | | |
| AMR (Automatic Meter Reader) commission report (only if AMR installed) | | | | | | | | | |
| | Council certification (if applicable) advising the plumbing work is compliant to the waste water code (preferred) | | | | | | | | |
| Step 3 Additional information to support your request | | | | | | | | | |
| I have installed an AMR (automatic meter reading) and calibrated it to match and display all sub-meters? Yes No | | | | | | | | | |
| | t** on every sub-meter to main meter/AMR ☐ | | | | | | | | |
| If no, provide reason why not | | | | | | | | | |
| This is a staged development 🗀 Tes | □ NO | | | | | | | | |
| What is the stage number? | Development name: | | | | | | | | |
| **What is a Tap Test? It is a test to prove connectivity (water flows) between the main meter/AMR and the correct tenancy (sub-meter). Meter readings are collected to prove this. Using a 10litre bucket is helpful in checking the connectivity between meters and that the meters are plumbed to the right location as specified in the plans provided. | | | | | | | | | |
| Step | 4 Sub-Meter location details and r | eadings | 3 | | | | | | |
| Use the attachment on page 3 of this form to capture the information for your installation and tap tests**. | | | | | | | | | |
| Step | 5 Confirm Application complete a | nd sign | | | | | | | |
| It is important you check you ha | ave | | | | | | | | |
| ✓ Ticked the acknowledgement boxes on page 1 | | | | | | | | | |
| ☐ I have completed a successful | tap test** on every sub-meter and AMR (| if installe | ed) | | | | | | |
| Once you have completed this form and attached the documents to support this application | | | | | | | | | |
| Sign (e-signature is acceptable) | | | | | | | | | |
| You are now ready to email to Unitywater, <u>Customer.Service@unitywater.com</u> | | | | | | | | | |
| On receipt of your complete application, Unitywater will inspect the work within 10 business days. | | | | | | | | | |
| *By signing this application the plumber confirms that they installed the sub-meters as per Unitywater specification, performed a complete tap test and provided an accurate plan for sub-meter location. | | | | | | | | | |
| What happens after the inspection is completed? | | | | | | | | | |
| After inspection of the sub-meters, Unitywater will issue a compliance letter indicating a pass or non-compliance. Any non-compliance will need rectification before a compliance pass can be issued. Each inspection may take up to 10 business days to action. You may need to supply this approval letter to the council to finalise the process. | | | | | | | | | |
| Privacy statement Unitywater is collecting your personal information for the purpose of providing the requested search. The collection of this information is authorised under the South East Queensland Water (Distribution and Retail Structuring) Act 2009. Your information will not be given to any other person or agency unless required by law or we have your permission in writing. | | | | | | | | | |
| Signature of Responsible person (plumber) * | (e-signature is acceptable) | Date: | / | | | | | | |

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Attachment for 'STEP 4 Sub-Meter location details and readings'

| Meter No. | Meter Size | Supply type (P = Potable) (R = Recycle) | Unit / Shop / Tenancy No. & if AMR | Storey/ Level | Meter Reading (after tap test) | Location of sub meter or AMR |
|-------------------------|---------------|---|--|------------------|--------------------------------|---|
| (example) EMR9548545 | 20mm | Р | AMR | G | 00000120 | Outside Main entrance on Right side in small building |
| (example) UEB1268795 | 20mm | Р | Unit 1 | 2 | 00000010 | Left side of entrance in hallway |
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| | Meter Size | Size (P = Potable) | Size (P = Potable) Tenancy No. & | Size (P = Potable) Tenancy No. & Level | Size (P = Potable) Tenancy No. & Level (after tap test) |

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